Summary of Benefits and Coverage: What this Plan Covers \& What You Pay For Covered Services Providence Health Plan: Connect 7000 Bronze

Coverage Period: Beginning on or after01/01/2020
Coverage for: All Coverage Tiers | Plan Type:PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.
This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, www. ProvidenceHealthPlan.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-800-878-4445 to request a copy.

| Important Questions | Answers | Why This Matters: |
| :---: | :---: | :---: |
| What is the overall deductible? | In-Network: $\$ 7,000$ person / $\$ 14,000$ family (2 or more). Out-of-Network: \$14,000 person / $\$ 28,000$ family ( 2 or more). | Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan, each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible. |
| Are there services covered before you meet your deductible? | Yes. Most preventive care innetwork. | This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost sharing and before you meet your deductible. See a list of covered preventive services at https:// www.healthcare.gov/coverage/preventive-care-benefits/. |
| Are there other deductibles for specific services? | No. | You don't have to meet deductibles for specific services. |
| What is the out-of-pocket limit for this plan? | In-Network: $\$ 8,150$ person / <br> \$16,300 family (2 or more). <br> Out-of-Network: \$16,300 person / <br> $\$ 32,600$ family (2 or more). | The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-ofpocket limit has been met. |
| What is not included in the out-of-pocket limit? | Premiums, penalties, copays for adult vision services, chiropractic manipulation, acupuncture, services not covered, fees above UCR. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a network provider? | Yes. For a list of participating providers see http:// phppd.providence.org/ or call 1-800-878-4445. | This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services. |
| Do you need a referral to see a specialist? | Yes. | This plan will pay some or all of the costs to see a specialist for covered services but only if you have a referral before you see the specialist. |

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

| Common Medical Event | Services You May Need | What You Will Pay |  | Limitations, Exceptions, \& Other Important Information |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) |  |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$70 copay/per visit; deductible does not apply | 50\% coinsurance | Some services such as lab and x -ray will include additional member costs. Phone and video visits are covered in full in-network. |
|  | Specialist visit | \$100 copay/per visit; deductible does not apply | 50\% coinsurance | Some services such as lab and $x$-ray will include additional member costs. |
|  | Preventive care/screening/ immunization | No charge; deductible does not apply | 50\% coinsurance | Some preventive services will include additional member costs. For more information see: https:// healthplans.providence.org/pdfs/members/ documents/preventive-care-costs.pdf. |
| If you have a test | Diagnostic test (x-ray, blood work) | 50\% coinsurance | 50\% coinsurance | None |
|  | Imaging (CT/PET scans, MRIs) | 50\% coinsurance | 50\% coinsurance | Prior authorization required. |
| If you need drugs to treat your illness or condition <br> More information about prescription drug coverage is available at www.ProvidenceHealth Plan.com | Generic drugs (preferred and non-preferred) | Preferred: \$35 copay/per 30 day supply retail; deductible does not apply <br> Non-preferred: \$60 copay/per 30 day supply retail; deductible does not apply | Not covered | ACA Preventive drugs are covered in full innetwork. Covers up to a 30 -day supply (retail); 90 -day supply (preferred retail and mail order) covered at 3 times retail. Prior authorization may apply. If a brand-name drug is requested when a generic is available, you will pay the |
|  | Preterred Brand drug | $50 \%$ coinsurance retail | Not covered |  |
|  | Non-Preferred Brand drug | 50\% coinsurance retail | Not covered |  |
|  | Specialty drug (preferred and non-preferred) | Preferred: 50\% coinsurance up to $\$ 200$ retail Non-preferred: 50\% coinsurance retail | Not covered | brand or non-preferred specialty cost-share. Specialty drugs can only be purchased at a participating specialty pharmacy (limited to 30 days). |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | Ambulatory surgery center: 40\% coinsurance <br> Hospital-based facility: 50\% coinsurance | 50\% coinsurance | Prior authorization required. |
|  | Physician/surgeon fees | 50\% coinsurance | 50\% coinsurance |  |

For more information about limitations and exceptions, see plan or policy document at www.ProvidenceHealthPlan.com

| Common Medical Event | Services You May Need | What You Will Pay |  | Limitations, Exceptions, \& Other Important Information |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) |  |
| If you need immediate medical attention | Emergency room care | \$250 copay/per visit then <br> $50 \%$ coinsurance | \$250 copay/per visit then <br> 50\% coinsurance | For emergency medical conditions only. If admitted to hospital, all services subject to inpatient benefits. |
|  | Emergency medical transportation | 50\% coinsurance | 50\% coinsurance | None |
|  | Urgent care | \$100 copay/per visit; deductible does not apply | 50\% coinsurance | Some services will include additional member costs. |
| If you have a hospital stay | Facility fee (e.g., hospital room) | 50\% coinsurance | 50\% coinsurance |  |
|  | Physician/surgeon fees | 50\% coinsurance | 50\% coinsurance | Prior authorization required. |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | Office visit: $\$ 70$ copay/per visit; deductible does not apply <br> All other services: 50\% coinsurance | 50\% coinsurance | All services except provider office visits must be prior authorized. See your benefit summary for ABA services. |
|  | Inpatient services | 50\% coinsurance | 50\% coinsurance |  |
| If you are pregnant | Office visits | No charge; deductible does not apply | 50\% coinsurance | None |
|  | Childbirth/delivery professional services | 50\% coinsurance | 50\% coinsurance | CNM or PCP: 40\% coinsurance All other providers: $50 \%$ coinsurance |
|  | Childbirth/delivery facility services | 50\% coinsurance | 50\% coinsurance | None |


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| :---: | :---: | :---: | :---: | :---: |
|  |  | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) |  |
| If you need help recovering or have other special health needs | Home health care | 50\% coinsurance | 50\% coinsurance | Prior authorization required. |
|  | Rehabilitation services | Inpatient: 50\% coinsurance Outpatient - Physical Therapy: 50\% coinsurance; deductible does not apply Outpatient - Occupational \& Speech Therapy: 50\% coinsurance; deductible does not apply | 50\% coinsurance | Inpatient services: Limited to 30 days per calendar year. Limited to 60 days per calendar year for head/spinal injuries. Prior authorization required. Outpatient services: Limited to 30 visits per calendar year. Additional visits per specified condition: Limited to 30 visits per calendar year. Limits do not apply to Mental Health Services. |
|  | Habilitation services | Inpatient: 50\% coinsurance Outpatient: 50\% coinsurance; deductible does not apply | 50\% coinsurance | Inpatient services: Limited to 30 days per calendar year. Limited to 60 days per calendar year for head/spinal injuries. Prior authorization required. Outpatient services: Limited to 30 visits per calendar year. Limits do not apply to Mental Health Services. |
|  | Skilled nursing care | 50\% coinsurance | 50\% coinsurance | Prior authorization required. Limited to 60 days per calendar year. |
|  | Durable medical equipment | Diabetic Supplies: 50\% coinsurance; deductible does not apply All other equipment: 50\% coinsurance | 50\% coinsurance | None |
|  | Hospice services | Hospice: No charge; deductible does not apply Respite care: 50\% coinsurance | Hospice: No charge; deductible does not apply Respite care: 50\% coinsurance | Prior authorization required. Respite care: Limited to 5 days, up to 30 days per lifetime. |
| If your child needs dental or eye care | Children's eye exam | No charge; deductible does not apply | Covered up to: \$45; deductible does not apply | Limited to 1 exam per calendar year. |
|  | Children's glasses | No charge; deductible does not apply | Covered up to: \$170; deductible does not apply | Limited to 1 pair per calendar year. Coverage maximum depends on lens type. |
|  | Children's dental check-up | No charge; deductible does not apply | $30 \%$ coinsurance; deductible does not apply | Limited to 1 services per every 6 months. |

For more information about limitations and exceptions, see plan or policy document at www.ProvidenceHealthPlan.com

## Excluded Services \& Other Covered Services:

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

| - | Bariatric surgery | - | Long-term care | - | Voluntary termination of |
| :---: | :---: | :---: | :---: | :---: | :---: |
| - | Cosmetic surgery (with certain | - | Private-duty nursing |  | pregnancy |
|  | exceptions) | - | Routine foot care (covered for | - | Weight loss programs |
| - | Dental care (Adult) |  | diabetics) |  |  |
| - | Infertility treatment |  |  |  |  |

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (limits apply)
- Chiropractic care (limits apply) $\quad$\begin{tabular}{l}
Hearing aids (limits apply) <br>
<br>

$\quad$

Non-emergency care when <br>
traveling outside the U.S. See <br>
www.ProvidenceHealthPlan.com
\end{tabular}$\quad$ Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or http://www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or http://www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www. HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Providence Health Plan at 1-800-878-4445, the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or http://www.dol.gov/ebsa/healthreform, or you can contact the Oregon Insurance Division by:
-Calling (503) 947-7984 or the toll free message line at (888) 877-4894
-Writing to the Oregon Insurance Division, Consumer Protection Unit, 350 Winter Street NE, Salem, OR97301-3883
-Through the Internet at http://dfr.oregon.gov/gethelp/ins-help/health/Pages/index.aspx
-E-mail at: cp.ins@state.or.us
Does this plan provide Minimum Essential Coverage? Yes
If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet Minimum Value Standards? Yes
If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

For more information about limitations and exceptions, see plan or policy document at www.ProvidenceHealthPlan.com

About these Coverage Examples:
This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments, and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery) |  | Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition) |  | Mia's Simple Fracture (in-network emergency room visit and follow up care) |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| - The plan's overall deductible | \$7,000 | - The plan's overall deductible | \$7,000 | - The plan's overall deductible | \$7,000 |
| - Specialist copayment | \$100 | $\square$ Specialist copayment | \$100 | - Specialist copayment | \$100 |
| ■ Hospital (facility) coinsurance | 50\% | - Hospital (facility) coinsurance | 50\% | - Hospital (facility) coinsurance | 50\% |
| $\square$ Other coinsurance | 50\% | - Other coinsurance | 50\% | - Other coinsurance | 50\% |
| This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia) |  | This EXAMPLE event includes services like: <br> Primary care physician office visits (including <br> disease education) <br> Diagnostic tests (blood work) <br> Prescription drugs <br> Durable medical equipment (glucose meter) |  | This EXAMPLE event includes services like: <br> Emergency room care (including medical supplies) <br> Diagnostic test (x-ray) <br> Durable medical equipment (crutches) Rehabilitation services (physical therapy) |  |
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|  |  |  |  |  |  |
| Total Example Cost | \$12,800 | Total Example Cost | \$7,400 | Total Example Cost | \$1,900 |
| In this example, Peg would pay: |  | In this example, Joe would pay: |  | In this example, Mia would pay: |  |
| Cost Sharing |  | Cost Sharing |  | Cost Sharing |  |
| Deductibles | \$7,000 | Deductibles | \$200 | Deductibles | \$1,400 |
| Copayments | \$40 | Copayments | \$800 | Copayments | \$200 |
| Coinsurance | \$1,200 | Coinsurance | \$2,700 | Coinsurance | \$100 |
| What isn't covered |  | What isn't covered |  | What isn't covered |  |
| Limits or exclusions | \$10 | Limits or exclusions | \$30 | Limits or exclusions | \$0 |
| The total Peg would pay is | \$8,160 | The total Joe would pay is | \$3,730 | The total Mia would pay is | \$1,700 |

The plan would be responsible for the other costs of these EXAMPLE covered services.

## Non-Discrimination Statement:

Providence Health Plan and Providence Health Assurance comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. Providence Health Plan and Providence Health Assurance do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Providence Health Plan and Providence Health Assurance:

- Provide free aids and services to people with disabilities to communicate effectively with us, such as:
- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provide free language services to people whose primary language is not English, such as:
- Qualified interpreters
- Information written in other languages

If you are a Medicare member who needs these services, call 503-574-8000 or 1-800-603-2340. All other members can call 503-574-7500 or 1-800-878-4445. Hearing impaired members may call our TTY line at 711.

If you believe that Providence Health Plan or Providence Health Assurance has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Non-discrimination Coordinator by mail:

Providence Health Plan and Providence Health Assurance
Attn: Non-discrimination Coordinator
PO Box 4158
Portland, OR 97208-4158
If you need help filing a grievance, and you are a Medicare member call 503-574-8000 or 1-800-603-2340. All other members can call 503-574-7500 or 1-800-878-4445. (TTY line at 711) for assistance. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:
U.S. Department of Health and Human Services

200 Independence Avenue SW - Room 509F HHH Building
Washington, DC 20201
1-800-368-1019, 1-800-537-7697 (TTY)
Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Language Access Services：
ATTENTION：If you speak English，language assistance services，free of charge，are available to you．Call 1－800－878－4445（TTY：711）．
ATENCIÓN：sihablaespañol，tieneasudisposición servicios gratuitos de asistencialingüística．Llameal 1－800－878－4445（TTY：711）．
CHÚ Ý：Nếu bạn nói Tiếng Việt，có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn．Gọi số 1－800－878－4445（TTY：711）．
注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1－800－878－4445（TTY：711）．
ВНИМАНИЕ：Если вы говорите на русском языке，то вам доступны бесплатные услуги перевода．Звоните 1－800－878－4445（телетайп：711）．
주의：한국어를 사용하시는 경우，언어 지원 서비스를 무료로 이용하실 수 있습니다．1－800－878－4445（TTY：711）번으로 전화해 주십시오
УВАГА！Якщо ви розмовляєте українською мовою，ви можете звернутися до безкоштовної служби мовної підтримки．Телефонуйте за номером 1－800－878－4445 （телетайп：711）．

注意事項：日本語を話される場合，無料の言語支援をご利用いただけます。1－800－878－4445（TTY：711）まで，お電話にてご連絡ください。
ملحوظة：إذا كتث تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتو الفر لك بالمجان．اتصل برقم 4445－878－1－1（رقم هاتف الصم والبكم：（TTY：711）．
ATENȚIE：Dacă vorbițil limba română，vă stau la dispoziție servicii de asistență lingvistică，gratuit．Sunați la 1－800－878－4445（TTY：711）．

XIYYEEFFANNAA：Afaan dubbattu Oroomiffa，tajaajila gargaarsa afaanii，kanfaltiidhaan ala，ni argama．Bilbilaa 1－800－878－4445（TTY：711）．
ACHTUNG：Wenn Sie Deutsch sprechen，stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung．Rufnummer：1－800－878－4445（TTY：711）．

ATTENTION ：Si vous parlez français，des services d＇aide linguistique vous sont proposés gratuitement．Appelez le 1－800－878－4445（ATS ：711）．
เรียน：ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟร โทร $1-800-878-4445$（TTY：711）

