Coverage for: Employee+Dependents | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>www.ProvidenceHealth</u>

<u>Plan.com</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-800-878-4445 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In-Network: \$850/per person \$2,550/per family (3 or more) Out-of-Network: \$2,550/per person \$7,650/per family (3 or more).	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the plan, each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Office visits, most preventive care and urgent care services.	This plan covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered preventive services at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductible</u> s for specific services.
What is the out-of-pocket limit for this plan?	In-Network: \$2,850/per person \$8,550/per family (3 or more) Out-of-Network: \$11,400/per person \$34,200/per family (3 or more).	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, penalties, copays or coinsurance for Supplemental Benefits, services not covered, fees above UCR.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. For a list of participating providers see <a href="http://phppd.providence.org/">http://phppd.providence.org/</a> or call 1-800-878-4445.	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an out-of-network provider for some services (such as lab work). Check with your providers before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What Y	ou Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit	40% coinsurance	Deductible does not apply.  Some services such as lab and x-ray will include additional member costs. Phone and video visits are covered in full innetwork.
If you visit a health care provider's office or clinic	Specialist visit	\$35 <u>copay</u> /visit	40% coinsurance	Deductible does not apply.  Some services such as lab and x-ray will include additional member costs.
of chine	Preventive care/screening/immunization	No charge	40% coinsurance	Deductible does not apply.  Some preventive services will include additional member costs. For more information see: <a href="https://healthplans.providence.org/pdfs/members/documents/preventive-care-costs.pdf">https://healthplans.providence.org/pdfs/members/documents/preventive-care-costs.pdf</a> .
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	20% coinsurance	40% coinsurance	X-ray coinsurance is per provider, per day, in-network.
If you have a test	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% <u>coinsurance</u>	Prior authorization required.

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Preferred generic drug	\$10 <u>copay</u> retail \$20 <u>copay</u> mail order	Not covered	ACA Preventive drugs are covered in full <u>in-network</u> .	
	Non-preferred generic drug	\$30 <u>copay</u> retail \$60 <u>copay</u> mail order	Not covered	Covers up to a 30-day supply (retail prescription); 90-day supply (mail order	
If you need drugs to treat your illness or condition	Preferred brand-name drug	\$30 <u>copay</u> retail \$60 <u>copay</u> mail order	Not covered	prescription).  Prior authorization may apply.	
More information about prescription drug coverage is available at	Non-preferred brand-name drug	50% up to \$100 coinsurance retail 50% up to \$200 coinsurance retail	Not covered	If a brand name drug is requested when a generic is available, you will pay the difference in cost, plus your copay.	
www.Providence HealthPlan.com		Consulance retain		Specialty drugs can only be purchased at a participating specialty pharmacy.	
	Specialty drug	50% up to \$100 coinsurance*	Not covered	*Certain specialty drugs are subject to the Smart RxAssist program and its rules: the list of specialty drugs subject to this program can be found at:  ProvidenceHealthPlan.com/saif-members	
	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance		
If you have outpatient surgery	Physician/surgeon fees	Provider/office: \$25 <u>copay</u> Provider/Facility: \$100 <u>copay</u>	40% coinsurance	Prior authorization required.	
If you need	Emergency room care	\$150 <u>copay</u>	\$150 <u>copay</u> In-network deductible applies	For emergency medical conditions only. If admitted to hospital, copayment is not applied; all services subject to inpatient benefits.	
immediate medical attention	Emergency medical transportation	\$150 <u>copay</u>	\$150 <u>copay</u> In-network deductible applies	none	
	<u>Urgent care</u>	\$35 <u>copay</u> /visit	\$35 <u>copay</u> /visit	Deductible does not apply. Some services will include additional member costs.	

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you have a	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance		
hospital stay	Physician/surgeon fees	Physician: \$25 <u>copay</u> /visit Surgeon: \$100 <u>copay</u>	40% coinsurance	Prior authorization required.	
If you need mental health, behavioral health, or substance	Outpatient services	\$25 <u>copay</u> /provider office visit 20% <u>coinsurance</u> all other services	40% coinsurance	All services except provider office visits must be prior authorized. Deductible does not apply to in-network or out-of-network provider office visits. See your benefit	
abuse services	Inpatient services	20% coinsurance	40% coinsurance	summary for ABA services.	
	Office visits	No charge	40% coinsurance	Deductible does not apply in-network.	
If you are pregnant	Childbirth/delivery professional services	\$250 <u>copay</u>	40% coinsurance	Copay applies to provider delivery charges. <u>Deductible</u> does not apply in-network.	
	Childbirth/delivery facility services	20% coinsurance	40% <u>coinsurance</u>	none	
	Home health care	No charge	40% coinsurance	Deductible does not apply in-network.	
If you need help recovering or have	Rehabilitation services	20% coinsurance	40% coinsurance	Inpatient services: coverage limited to 30 days per calendar year. Outpatient services: coverage limited to 30 visits per calendar year. Limits do not apply to Mental Health Services.	
other special health needs	Habilitation services	20% coinsurance	40% coinsurance	Inpatient services: coverage limited to 30 days per calendar year. Outpatient services: coverage limited to 30 visits per calendar year. Limits do not apply to Mental Health Services.	
	Skilled nursing care	20% coinsurance	40% <u>coinsurance</u>	Prior authorization required. Coverage is limited to 60 days per calendar year.	

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Durable medical equipment	Diabetes supplies: No charge All other equipment: 20% coinsurance	40% coinsurance	Deductible does not apply to diabetes supplies from in-network providers.	
	Hospice services	No charge	No charge	Deductible does not apply.	
	Children's eye exam	Not covered	Not covered	No coverage for eye exam.	
If your child needs dental or eye care	Children's glasses	Not covered	Not covered	No coverage for glasses.	
	Children's dental check-up	Not covered	Not covered	No coverage for dental check-up.	

#### **Excluded Services & Other Covered Services:**

### Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery (with certain exceptions)
- Dental care (Adult)
- Dental check-up (Child)
- Eye exam and glasses (Child)

- Infertility treatment
- Long-term care
- Private-duty nursing

- Routine eye care (Adult)
- Routine foot care (covered for diabetics)
- Weight loss programs

### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (limits apply)
- Chiropractic care (limits apply)
- Bariatric surgery (limits apply)

• Hearing Aids (limits apply)

• Non-emergency care when traveling outside the U.S. See www.ProvidenceHealthPlan.com Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="http://www.dol.gov/ebsa">http://www.dol.gov/ebsa</a>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <a href="http://www.cciio.cms.gov">http://www.cciio.cms.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="http://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Providence Health Plan at 1-800-878-4445, the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="http://www.dol.gov/ebsa/healthreform">http://www.dol.gov/ebsa/healthreform</a>, or you can contact the Oregon Insurance Division by:

- •Calling (503) 947-7984 or the toll free message line at (888) 877-4894
- •Writing to the Oregon Insurance Division, Consumer Protection Unit, 350 Winter Street NE, Salem, OR 97301-3883
- •Through the Internet at <a href="http://dfr.oregon.gov/gethelp/ins-help/health/Pages/index.aspx">http://dfr.oregon.gov/gethelp/ins-help/health/Pages/index.aspx</a>
- •E-mail at: cp.ins@state.or.us

#### Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

#### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$850
■ Specialist copayment	\$35
■ Hospital (facility) <i>coinsurance</i>	20%
Other <u>coinsurance</u>	20%

# This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

# Total Example Cost \$12,800

In this example, Peg would pay:

Cost Sharing

Deductibles \$599

Copayments \$250

Coinsurance \$2,001

What isn't covered

Limits or exclusions \$60

The total Peg would pay is \$2,910

# Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$850
Specialist copayment	\$35
■ Hospital (facility) coinsurance	20%
Other <u>coinsurance</u>	20%

# This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

# Total Example Cost \$7,400

In this example, Joe would pay:

Cost Sharing	
Deductibles	\$0
Copayments	\$970
Coinsurance	\$372
What isn't covered	
Limits or exclusions	\$55
The total Joe would pay is	\$1,398

### **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$850
Specialist copayment	\$35
■ Hospital (facility) coinsurance	20%
Other coinsurance	20%

# This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$1,960
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In this example, Mia would pay:

in this example, wha would pay.		
Cost Sharing		
Deductibles	\$850	
Copayments	\$105	
Coinsurance	\$326	
What isn't covered		
Limits or exclusions \$0		
The total Mia would pay is \$1,281		

#### **Non-Discrimination Statement:**

Providence Health Plan and Providence Health Assurance comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. Providence Health Plan and Providence Health Assurance do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Providence Health Plan and Providence Health Assurance:

- Provide free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provide free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - o Information written in other languages

If you are a Medicare member who needs these services, call 503-574-8000 or 1-800-603-2340. All other members can call 503-574-7500 or 1-800-878-4445. Hearing impaired members may call our TTY line at 711.

If you believe that Providence Health Plan or Providence Health Assurance has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Non-discrimination Coordinator by mail:

Providence Health Plan and Providence Health Assurance
Attn: Non-discrimination Coordinator
PO Box 4158
Portland, OR 97208-4158

If you need help filing a grievance, and you are a Medicare member call 503-574-8000 or 1-800-603-2340. All other members can call 503-574-7500 or 1-800-878-4445. (TTY line at 711) for assistance. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal/lobby.jsf</a>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW - Room 509F HHH Building Washington, DC 20201 1-800-368-1019, 1-800-537-7697 (TTY)

Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.

#### Language Access Services:

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-878-4445 (TTY: 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-878-4445 (TTY: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-878-4445 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-878-4445 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-878-4445 (телетайп: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-878-4445 (TTY: 711) 번으로 전화해 주십시오

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-800-878-4445 (телетайп: 711).

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-878-4445 (TTY: 711) まで、お電話にてご連絡ください。

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 4445-878-800-1 (رقم هاتف الصم والبكم: (TTY: 711).

ATENŢIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-800-878-4445 (TTY: 711).

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1-800-878-4445 (TTY: 711)។

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-878-4445 (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-878-4445 (TTY: 711).

با باشد می ف (TTY: 711) تو جه: اگر به زبان فار سی گفتگو می کنید، تسهیلات زبانی بصور ت رایگان بر ای شما بگیرید تماس 1-878-878-8445

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-878-4445 (ATS: 711).

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-878-4445 (TTY: 711)