

August 2026
Provider Pulse



The Providence Health Plan Provider Relations team keeps physicians, providers and office staff informed and supported. This bi-monthly newsletter brings you the key updates that matter most.

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Key Updates

A Message to Our Valued Provider Partners

We remain committed to our provider partnerships during this period of transition. Please continue business as usual, delivering care to members with confidence that eligibility, claims processing, prior authorization, and operational processes remain unchanged.

Members have received required communication about our market exit in 2027. If you receive any questions from members, please reinforce that their Providence Health Plan benefits remain active and they should continue using their coverage and accessing care as usual until their new 2027 coverage takes effect. Remember, we're here to help. Our Customer Service and Provider Relations teams are available to provide support and answer questions.

As we move forward, we will continue to work closely with you to ensure continuity of care for members, maintain operational stability, and support a smooth transition through 2026 and into 2027.

Keep Your Directory Information Up to Date

Accurate directory information helps patients find you. When you receive the quarterly verification spreadsheet, review both the Provider and Clinic tabs, and update as needed. Thank you for helping us keep this information current.

Policy Updates

The following medical policy alerts provided for your ease of reference:

[June](#)

[July](#)

[August](#)

[See all policies.](#)

Quality Corner

Faster Access to Breast Cancer Screenings

Many Medicare patients face challenges that delay recommended breast cancer screenings. Discover resources that can help your team reduce barriers, improve access, and support earlier detection.

[Learn more](#)

Resources

Direct links to frequently accessed resources:

[Notices](#)

[Policies & Information](#)

[Prior Authorization Form](#)

[Provider Hub](#)

[ProvLink](#)

[Contact us](#)



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