Providence
Health Plan
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ELECTROLYSIS DOCUMENTATION REQUIREMENTS

Effective 12/1/2025
Commercial and Medicare Lines of Business

Beginning 12/1/2025, documentation will be required for provider submitted claims or direct member reimbursement requests for electrolysis services for gender affirmation.

This documentation should include all of the following (A.-E.):

A. Diagnosis of gender incongruence or gender dysphoria; and
B. Supporting statement that electrolysis is being performed in alignment with WPATH SOC-8 (i.e., for surgical site preparation and/or for the treatment of gender dysphoria); and
    - *Note: A clinician of any kind (e.g., Primary Care Physician, Behavioral Health Provider) can document that electrolysis is for the treatment of the member's gender dysphoria.*
C. Clinical rationale for electrolysis, including how the intervention will improve otherwise documented significant gender incongruence/dysphoria; and
D. Treatment plan, including both of the following (1. and 2.):
    1. Area(s) to be treated; and
    2. Number of planned sessions per area; and
E. Description of treatment areas.
    - *Note: Progress photos may be requested for additional treatment sessions to previously treated body area(s)(excluding sexual organs).*

These documentation requirements do not apply to Providence OHP members.

A copy of the updated medical policy is available upon request and will be publicly available on ProvidenceHealthPlan.com on 12/1/2025. Questions may be sent to the Medical Policy Team at: PHPMedicalPolicyInquiry@providence.org