

## COVID-19 PUBLIC HEALTH EMERGENCY ENDING: MEDICAL & CODING POLICY UPDATES

During the COVID-19 Public Health Emergency (PHE), The Plan updated medical and coding policy criteria, including prior authorization requirements, to make it easier for our members to access care during the pandemic. With the PHE ending, some of these requirements will return to pre-pandemic status, while others will remain in place. Please see below for complete details.

### MEDICAL POLICY

- Temporary provisions on all medical policies are ending as of 5/11/2023.
- For the **Medicare line of business only**, several services had prior authorization requirements suspended during the PHE. With the PHE ending, **prior authorization will be reinstated** for the below services. To give our providers, facilities, and members the opportunity to re-adjust to these reinstated authorization requirements, we are delaying the **authorization requirements to 7/1/2023**.
  - Oral Appliance Therapy
  - Continuous Glucose Monitors
- For the **Medicare line of business only**, **prior authorization will not be reinstated** at this time for the following service:
  - Positive airway pressure devices (*Note: PA requirements may be re-evaluated in the future*)

All of the above information will be reflected in the applicable medical policies ([located here](#)) and Prior Authorization code list ([located here](#)). Questions can be direct towards:

[PHPMedicalPolicyInquiry@providence.org](mailto:PHPMedicalPolicyInquiry@providence.org)

### CODING POLICY

- As previously communicated and as reflected in all coding policies, changes made for the PHE will remain in place until December 31, 2023. Temporary provisions for all policies except telehealth will end 12/31/23.
- Telehealth requirements will be re-evaluated by The Plan to determine which changes will remain in place after 12/31/23, if any. Any changes to the current telehealth requirements will be communicated to providers by 11/1/23 in the Coding Policy Updates Newsletter— published on ProvLink and the Providers Page of the PHP website.

The above information is reflected in the applicable coding policies (located [here](#)). Questions can be directed towards your Provider Relations representative.