

2025 Oregon Individual & Family Change Form

This form is for **current Providence Health Plan Individual & Family Policyholders**. Changes to your Providence Health Plan coverage can **only** be requested by the Policyholder. To complete an application for new enrollment, please visit **ProvidenceHealthPlan.com/Shop** or call our Sales team at **503-574-5000** or **800-988-0088 (TTY: 711)**.

To fill out and submit a change form online, visit ProvidenceHealthPlan.com/INDChange2025.

Don't use this form if you purchased your plan through the Health Insurance Marketplace®—you'll need to contact the Health Insurance Marketplace® at **HealthCare.gov** or call **800-318-2596**.

Requesting changes to my policy

Keep in mind that some changes require a Qualifying Event. Experiencing a Qualifying Event grants you a 60-day Special Enrollment Period to make changes to your policy by submitting this change form. You may also use this form to report or correct your policy information without experiencing a Qualifying Event. Please see the "Make Changes to Your Plan" section for a list of Qualifying Events to determine if the change you want requires one.

When will my change(s) go into effect?

This form is for changes effective January 1, 2025 through December 31, 2025. For all Qualifying Events and changes, coverage will be effective the first day of the month following the receipt of your completed change form as long as we receive your form **within 60 days** of the Qualifying Event.

Please refer to the example effective dates table below.

DATE WE RECEIVE YOUR CHANGE FORM:	EFFECTIVE DATE OF CHANGE:
March 1 - 31	Your change will be effective April 1 .
April 1 - 30	Your change will be effective May 1 .

Please note: If you have an active recurring payment arrangement with Providence Health Plan, any changes to your premium rate may not update prior to when your recurring payment is processed. If your request results in a lower premium, your account will be credited on your next month's invoice. If your request results in a higher premium, Providence Health Plan will bill you for the additional amount.

Termination of your medical (and dental) coverage will be effective on the last day of the monthly period through which your premium was paid at the time this form is received.

If the Qualifying Event is birth, adoption, placement for adoption or foster care of a child, or a court order, coverage will be effective from the date of the event. If you would instead prefer a prospective (coverage) effective date based on the table above, please clearly indicate this on your form.

Please review the form to check that you've finished filling out all the required sections. If this form is incomplete for any reason—if it's missing Policyholder information, a valid signature by the Policyholder, Qualifying Event, etc.—or if additional information is required, this may delay or void your requested changes. Your change form will expire 60 days after the signature date.

Policyholder Information

This section needs to be completed for all plan change and cancellation requests.

If this information is incomplete, your change form may be returned, causing a delay.

LAST NAME	FIRST NAME	MI
		//
SUBSCRIBER ID NUMBER	SOCIAL SECURITY NUMBER	DATE OF BIRTH (MM/DD/YYYY
GENDER: Male Fer	male Other	
HOW DO YOU IDENTIFY? (These	e fields are optional. Your response will help us to better	r serve all communities.)
Male Female N	Non-binary Transgender Male Transgende	r Female Decline to answer
PHYSICAL ADDRESS (NO P.O. B	OX OR RETAIL/BUSINESS ADDRESSES)	This is a new address
CITY	COUNTY	STATE ZIP CODE
MAILING ADDRESS (IF DIFFERE	NT FROM PHYSICAL ADDRESS)	This is a new address
CITY	COUNTY	STATE ZIP CODE
HOME/CELL PHONE	WORK/OTHER PHONE (OPTIONAL) EMAIL A	DDRESS
	roducts in the last six months? Yes average of at least four times a week, except for	No pr religious or ceremonial purposes.)
-	n only if you want to cancel your Indi	vidual & Family Plan coverage.
Checking this box will en of your medical (and den	ny Individual & Family Plan coverage and the health insurance coverage for all enrolled stal) coverage will be effective on the last day of the time this form is received.	members on your plan. Termination
Sign, date, and submit o	only this page to complete your request to canc	el your coverage.
	valid only if it is handwritten ("wet") or e-signed. ship or power of attorney must accompany this fo	rm if not signed by the Policyholder.
		/
SIGNATURE OF POLICYHOLDE	R, LEGAL GUARDIAN OR POWER OF ATTORNEY	TODAY'S DATE (MM/DD/YYYY)

Option 2: Make changes to your 2025 plan

Select one or more changes you want to make to your plan.

I want to make the following changes that don't require a Qualifying Event: Cancel my dental plan only Change my address after moving within the same service area: Remove dependent(s) Report changes or corrections to a member's DATE OF MOVE (REQUIRED) personal information (i.e., name, birthdate, tobacco status, etc.) If you only have changes that D0 N0T require a Qualifying Event, continue to the next page \rightarrow I want to make changes after having experienced a Qualifying Event: Change my medical plan Change my address after moving to a new service area Add dependent(s) Add Individual & Family Dental coverage Date of Qualifying Event: ____/___/_ Name of family member who experienced the Qualifying Event: _ **Select the Qualifying Event:** Involuntary loss of individual or group Loss of coverage due to end of marriage or coverage except for failure to pay the domestic partnership premium Involuntary loss of Medicaid or CHIP coverage Marriage or domestic partnership* Newly eligible for a state- or federally-sponsored Birth, adoption, placement for adoption or premium assistance program foster care of a child Loss of Advance Premium Tax Credit (APTC), Qualified Medical Child Support Cost Sharing Reductions (CSR), or cessation of Order (QMCSO) or acquisition of legal employer contribution to COBRA quardianship Newly gains access to an individual coverage Permanent move to a new Providence HRA (ICHRA) or is newly provided a qualified Health Plan service area that offers small employer health reimbursement different health plan options arrangement (QSEHRA) Loss of coverage as a dependent due Survivor of domestic abuse/violence or spousal to age abandonment and wants to enroll in a health plan separate from the abuser or abandoner

Providence Health Plan must receive your completed change form and required documentation **within 60 days** of your Qualifying Event. Refer to **ProvidenceHealthPlan.com/QE** for additional information regarding Special Enrollment Periods (SEPs).

PIC-OR 0125 IND PLN CHG SEP FORM 2

^{*}A Domestic Partner must be 18 years of age or older; at least one partner must be a resident of Oregon; and neither partner can presently be in a marriage or a legally recognized registered domestic partnership.

Choose a new medical plan:

Changing your medical plan and/or adding a dental plan outside of Open Enrollment requires a Qualifying Event.

To make the following changes to your medical plan, check <u>one</u> box below. If there are no changes, leave this section blank.

You can learn more about each of the medical plans listed below by reading their corresponding Summary of Benefits and Coverage (SBC) at **ProvidenceHealthPlan.com/SBC**.

Applicable Counties	Network	Medical Plan (Check One)
Clackamas, Hood River, Multnomah, Washington,	Connect*	Connect 1500 Gold
Yamhill (zip codes 97123 and 97132 only)		Connect 5000 Silver
		Connect 9200 Bronze
		Connect Direct 5000 Silver
Benton, Clackamas, Clatsop, Crook, Deschutes,	Choice*	Providence Oregon Standard Gold
Douglas, Hood River, Jackson, Jefferson,		Providence Oregon Standard Silver
Lane, Lincoln, Linn, Marion, Multnomah, Polk, Washington, Yamhill		Providence Oregon Standard Bronze
		Providence Oregon Direct Silver
		HSA Qualified 7100 Bronze
All Oregon counties	Signature	Providence Oregon Standard Gold
		Providence Oregon Standard Silver
		Providence Oregon Standard Bronze
		Providence Oregon Direct Silver
		HSA Qualified 7100 Bronze
*If you choose a Connect or Choice Network plan, yo (PCP) after you enroll. Find an in-network provider a		
Add or cancel dental coverage:		
In order to purchase a dental plan, you must purchase Dental plan coverage is applicable to all Oregon cou		dical plans listed above. Individual & Family
Dental Plan (Check One)		

(Requires a Qualifying Event)

Add Individual & Family Dental plan

Things to Know About Our Dental Plan:

- Everyone on your medical plan will be enrolled, and there's an additional monthly premium of \$41 applied to each covered member on the policy.
- For Connect plans: coverage for children age 18 or younger will be supplemental to the pediatric dental coverage already included under the medical plan.
- For more information about dental benefits and coverage, visit ProvidenceHealthPlan.com/INDDental2025.

Pediatric Dental Disclaimer: Our Standard, HSA Qualified and Providence Oregon Direct medical plans DO NOT include pediatric dental coverage. Under the health care reform law (the Affordable Care Act or ACA), if you purchase one of these plans outside of the Health Insurance Marketplace®, we must have reasonable assurance that you have obtained separate pediatric dental coverage through a Marketplace-certified pediatric dental plan. This requirement applies whether you obtain coverage for children or adults. Marketplace-certified pediatric dental plans can be found through the Health Insurance Marketplace® at HealthCare.gov.

Cancel Individual & Family Dental plan

(Medical coverage will still be in effect)

Change Information for My Dependents

Only changes reflected on this form will be updated on your plan. If you are not making any changes, leave this page blank. Adding a dependent outside of Open Enrollment requires a Qualifying Event. Make sure you use full, legal names. For a child-only plan, children must be age 20 or younger as of their effective date. For all other plans, children must be age 25 or younger as of their effective date.

1 CHECK ONE: Add Remove Update HOW DO YOU IDE	I ransgender Male	FIRST NAME SOCIAL SECURITY # Non-binary Transgender Female If no, include the depende	MI DATE OF BIRTH GENDER: M F Other USES TOBACCO?** Yes No Decline to answer ent's physical address below
DEPENDENT'S F	PHYSICAL ADDRESS	АРА	RTMENT/UNIT NUMBER
CITY	STATE	ZIP	COUNTY
2 CHECK ONE: Add Remove Update HOW DO YOU IDE LIVES WITH POL	iransgender Male		MI DATE OF BIRTH GENDER: M F Other USES TOBACCO?** Yes No Decline to answer ent's physical address below RTMENT/UNIT NUMBER COUNTY
3 CHECK ONE: Add Remove Update HOW DO YOU IDE LIVES WITH POL	LAST NAME RELATIONSHIP Male Female ENTIFY?*** Transgender Male LICYHOLDER? Yes No PHYSICAL ADDRESS	FIRST NAME SOCIAL SECURITY # Non-binary Transgender Female If no, include the dependence APA	MI DATE OF BIRTH — GENDER: M F Other USES TOBACCO?** Yes No Decline to answer ent's physical address below RTMENT/UNIT NUMBER
CITY	STATE	ZIP	COUNTY

^{*}A Domestic Partner must be 18 years of age or older; at least one partner must be a resident of Oregon; and neither partner can presently be in a marriage or a legally recognized registered domestic partnership.

^{**}Tobacco use is defined as an average of at least four times per week, except for religious or ceremonial purposes.

^{***}These fields are optional. Your response will help us to better serve all communities.

Change Information for My Dependents Continued

Only changes reflected on this form will be updated on your plan. If you are not making any changes, leave this page blank. Adding a dependent outside of Open Enrollment requires a Qualifying Event. Make sure you use full, legal names. For a child-only plan, children must be age 20 or younger as of their effective date. For all other plans, children must be age 25 or younger as of their effective date. If you have additional family members to be enrolled, please include them on a separate sheet with this change form.

4 CHECK ONE: Add Remove Update HOW DO YOU IDEN LIVES WITH POLI	Transgender Male		MI DATE OF BIRTH — GENDER: M F Other USES TOBACCO?** Yes No Decline to answer nt's physical address below
CITY	STATE	ZIP	COUNTY
5 CHECK ONE: Add Remove Update HOW DO YOU IDE! LIVES WITH POLI DEPENDENT'S PI	I ransgender Male		MI DATE OF BIRTH GENDER: M F Other USES TOBACCO?** Yes No Decline to answer nt's physical address below ETMENT/UNIT NUMBER COUNTY
6 CHECK ONE: Add Remove Update HOW DO YOU IDEN LIVES WITH POLI	Transgender Male		MI DATE OF BIRTH — GENDER: M F Other USES TOBACCO?** Yes No Decline to answer nt's physical address below RTMENT/UNIT NUMBER COUNTY

PIC-OR 0125 IND PLN CHG SEP FORM 5

^{*}A Domestic Partner must be 18 years of age or older; at least one partner must be a resident of Oregon; and neither partner can presently be in a marriage or a legally recognized registered domestic partnership.

^{**}Tobacco use is defined as an average of at least four times per week, except for religious or ceremonial purposes.

^{***}These fields are optional. Your response will help us to better serve all communities.

Read, Sign & Submit

Certification of Completion and Correctness

I affirm that I am requesting a change in coverage for myself and/or my enrolled family dependents and that the answers given in this change form are complete and correct. I am providing these answers as part of the procedure required by Providence Health Plan to request a change in my insurance coverage. I understand and agree that no change in coverage shall be in force until the effective date determined by Providence Health Plan and that Providence Health Plan may contact me to clarify this request.

As a member, I understand I have the right to inspect the information in my file. I understand that I can visit **ProvidenceHealthPlan.com** to educate myself about Providence Health Plan's privacy practices. I understand that I can get a copy of Providence Health Plan's Notice of Privacy Practices by going to **ProvidenceHealthPlan.com/NOPP** or by calling Customer Service at **503-574-7500** or **800-878-4445 (TTY: 711)**, 8 a.m. to 5 p.m. (Pacific Time), Monday through Friday.

Signature

- 1. I understand that this is an Individual & Family health insurance plan. I verify that neither my employer nor any third party will be paying the premium on this policy except as permitted by state or federal regulation.
- 2. I am the parent or legal guardian of all dependent children listed on this change form.
- I verify that the physical address I provided on this change form for myself is accurate, as well as any other address provided by me for any dependents.
- **4.** I understand that I must update my information with Providence Health Plan if anything changes.

- 5. I verify that any newly enrolled dependent(s) are not entitled to Medicare Part A and/or enrolled in Medicare Part B. (The federal government does not allow health plans to issue an Individual & Family health insurance plan that duplicates coverage available through Medicare.)
- 6. I affirm that if I choose a medical plan without pediatric dental coverage, I will obtain pediatric dental coverage through a separate Marketplace-certified pediatric dental plan, and that I will notify Providence Health Plan if I do not obtain coverage.

By signing, I agree to the above conditions. Policyholder signature and date required.

Signature is considered valid only if it is handwritten ("wet") or e-signed.

A copy of legal guardianship or power of attorney must accompany this form if not signed by the Policyholder.

		//
SIGNATURE OF POLICYHOLDER, LEGAL GL	JARDIAN OR POWER OF ATTORNEY	TODAY'S DATE (MM/DD/YYYY)
PRINT NAME Signed by Policyholder for Spouse	SIGNATURE OF SPOUSE OR DOMESTIC PARTI	NED (IE ADDI ICARI E)
or Domestic Partner	SIGNATURE OF SPOUSE OR BUILDING FARTI	VER (IF AFFEIGABLE)

Submission Options

Return completed form electronically:

Log in to your myProvidence account and send us a secure message with a copy of your completed change form attached.

Mail completed form to:

Providence Health Plan P.O. Box 4649 Portland, OR 97208-4649

Fax completed form to:

503-574-8131

Race/Ethnicity Questionnaire



The following questions are optional. Your responses will help us to better serve all communities.

wnich of t	ine tollowing describes y	our racial or e	innic identity? Plea	se ci	песк аш тпат арр цу.
Hispanic a	Islander anian or Chamorro allese nunities of the nesian Region e Hawaiian	American or Alaska American Alaska Alaska Canadi First N Indiger Centra or Sour White Caucas (no nat Easter Wester Other N (Africa New Zee Middle Easter Middle Middle Canada American New Zee Middle Easter Middle Canada American New Zee Middle Easter Middle Middle Canada American New Zee Middle Easter Middle Easter Middle Easter Middle Canada American Middle Canada	Indian Native can Indian Native an Inuit, Metis, or ation nous Mexican, I American, th American sian/White ional affiliation) n European/Slavic on European White n, Australian, caland descent) tern		ck or African American African American Afro-Caribbean Ethiopian Somali Other African (Black) Afro-Latinx/Bi-racial/Othe Other Black
or ethnic	cked more than one cate identity?	gory above, is	there one you think	(of a	s your primary racial
Yes(p	lease specify):				
ethnic No: I i	do not have just one prima c identity. dentify as Biracial or Mult	iracial.	N/A: I only chN/A: I don't kN/A: I don't w	now.	
What is yo	our preferred spoken lang	juage?			
Englis Spani Chine Manda	sh	imese an	FrenchTagalogJapaneseKorean		ArabicDecline/UnknownOther
What is yo	our preferred written land	guage?			
Englis Spani		mese ified Chinese	Russian Other		N/A: I don't know. N/A: I don't want to answer.



Non-discrimination Statement

Discrimination is against the law. Providence Health Plan ("PHP") does not discriminate or treat people unfairly based on:

Age • C

Color •

National origin

Gender identity

Language proficiency

Sexual orientation

Religion

Sex

Pregnancy

Race

Disability

You have the following rights:

- To get free help from a qualified language interpreter.
- To get written information in the language you speak.
- To get information in a way you understand, including:
 - free help from a qualified sign language interpreter,
 - written information in large print, audio, Braille, or other formats, or
 - other reasonable modifications.

Contact the Civil Rights Coordinator at PHP if you:

- · Need reasonable modifications, appropriate auxiliary aids and services, or language assistance services,
- Believe PHP failed to provide services and discriminated against you, or
- · Want to file a grievance.

Please contact our Civil Rights Coordinator in one of these ways:

1) You can call us.

Toll-Free: **1-800-878-4445** Oregon: **1-503-574-7500** Hearing Impaired members may call our TTY line at 711.

2) You can mail or email us.

Providence Health Plan Attn: Civil Rights Coordinator

PO Box 4158 Portland, OR 97208-4158

Email: PHPAppealsandGrievances@providence.org

3) You also have a right to file a complaint with the following:

U.S. Department of Health and Human Services, Office for Civil Rights Web portal: https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf

Email: OCRComplaint@hhs.gov

Phone: 1-800-368-1019, 1-800-537-7697 (TTY: 711)

Mail: U.S. Department of Health and Human Services

200 Independence Avenue SW, Room 509F,

HHH Bldg., Washington, DC 20201

Oregon Division of Financial Regulation

Web: https://dfr.oregon.gov/Pages/index.aspx Email: DFR.InsuranceHelp@dcbs.oregon.gov

Phone: 1-888-877-4894

Non-Discrimination Statement Rev 10.15,2024

https://www.providencehealthplan.com/non-discrimination-and-communication-assistance

Language Access Information

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-878-4445 (TTY: 711).

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-878-4445 (TTY: 711).

Russian: ВНИМАНИЕ: Если Вы говорите по-русски, то Вам доступны услуги бесплатной языковой поддержки. Звоните 1-800-878-4445 (телетайп: 711).

Vietnamese: CHÚ Ý: Nếu quý vị nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Xin gọi số 1-800-878-4445 (TTY: 711).

Traditional Chinese: 注意:如果您說中文,您可以免費獲得語言支援服務。請致電 1-800-878-4445 (TTY: 711)。

Kushite: XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-878-4445 (TTY: 711).

Farsi:

توجه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی به صورت رایگان به شما ارائه می شود. با (711 :TTY: 711) 878-878-800-1 تماس بگیرید.

Ukrainian: УВАГА! Якщо Ви розмовляєте українською мовою, для Вас доступні безкоштовні послуги мовної підтримки. Телефонуйте за номером 1-800-878-4445 (телетайп: 711).

Japanese: お知らせ: 日本語での通話をご希望の場合、言語支援サービスを無料でご利用いただけます。 1-800-878-4445 (TTY: 711)まで、お電話ください。

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-878-4445 (TTY: 711) 번으로 전화해 주십시오

Nepali: ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंले निम्न भाषा सहायता सेवाहरू नि:शुल्क रूपमा उपलब्ध छन् । 1-800-878-4445 (TTY: 711) मा फोन गर्नुहोस् ।

Romanian: ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii gratuite de asistență lingvistică. Sunați 1-800-878-4445 (TTY: 711).

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenzdienste zur Verfügung. Rufnummer: 1-800-878-4445 (TTY: 711).

Hmong: LUS CEEB TOOM: Yog tias koj hais lus Hmoob, cov kev pab txhais lus, muaj kev pab dawb rau koj. Hu rau 1-800-878-4445 (TTY: 711).

Cambodian: កំណត់សម្គាល់៖ បើសិនជាអ្នកនិយាយភាសាខ្មែរ អាចមានសេវាជំនួយផ្នែកភាសាដោយមិនគិតថ្លៃពីលោកអ្នក។ សូមហៅទូរស័ព្ទលេខ 1-800-878-4445 (TTY: 711)។

Laotian: ເຊີນຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ຈະມີການຊ່ວຍເຫຼືອ ດ້ານພາສາ ໂດຍບໍ່ເສຍຄ່າໃຫ້ທ່ານ. ໂທ 1-800-878-4445 (TTY: 711).