

HelpScript

Significantly reduces your copay on eligible medications.

Providence Health Plan's HelpScript service is designed to reduce out-of-pocket costs for eligible medications to as low as \$0 for eligible members.

Program highlights:

- Pay as low as \$0 on eligible medications
- Auto-enrollment and opt-out options
- 1:1 support through service navigators



How it works:

Eligibility: Using claims data, members are identified and automatically enrolled in the HelpScript service.*

Outreach: Eligible members will receive a letter with information on the program 15-30 days in advance.

HelpScript service navigators are available to provide concierge support, ensuring ease of enrollment and continued assistance making sure you get the most out of the program.

Go Live: Members save on day one, once enrolled.

For a full list of eligible medications, visit ProvidenceHealthPlan.com/HelpScriptList.

Questions?

Please contact a HelpScript service navigator at **833-798-6732**, Monday - Friday, 8 a.m. to 5 p.m. (Pacific Time).

Everything is taken care of by us, so you don't have to do anything – just enjoy a copay as low as \$0 the next time you refill a medication.**

NOTE: If you are already enrolled in a manufacturer coupon card, you may still receive a letter letting you know you are enrolled in the service.

Through HelpScript, members may pay little to no out-of-pocket costs for eligible medications. Even if the manufacturer coupon is exhausted, HelpScript will continue to cover the medication for the remainder of the year. Additionally, any amount covered by manufacturer coupons will count toward the out-of-pocket maximum.

*Except for HSA, Medicare, Medicaid, members 65 years old and older, and government funded programs.

**In some circumstances, a member will need to pay a small copay.