

# Behavioral Health Concierge

**Support is only a call or click away.**

Providence Health Plan Powered by Collective Health members and their eligible dependents in Oregon, Washington, Idaho, Montana, California, and Texas can access virtual appointments at no cost, with licensed behavioral health professionals.



## The Behavioral Health Concierge offers:

- Help for you and your family with life stressors, mental health, and addiction issues
- Counseling, care guidance, and self-help tools
- Appointments are virtual and confidential
- Translation services available upon request
- HSA plans are subject to deductible first and then covered in full (for more information, contact a Member Advocate\*)

Call **877-744-9355** from 7 a.m. to 8 p.m. (Pacific Time), seven days a week, to schedule an appointment or submit an appointment request online at [Providence.org/BHC](https://Providence.org/BHC).

\*Call your dedicated line Monday - Friday, 4 a.m. to 6 p.m., and Saturday, from 7 a.m. to 11 a.m. (Pacific Time).



Resources for  
Improved Well-Being



Telehealth/  
Virtual



Broad  
Clinical Network



Crisis  
Care

Behavioral Health Concierge is a telehealth/virtual service that makes up our larger suite of behavioral health offerings.

To explore all of the options available to you and see what best fits your need, visit

[ProvidenceHealthPlan.com/PEBB/Emotional-Resources](https://ProvidenceHealthPlan.com/PEBB/Emotional-Resources)