Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Providence Health Plan: PEBB Providence Statewide Plan (PT)

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>www.ProvidenceHealth</u>

<u>Plan.com</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.cciio.cms.gov</u> or call 1-800-878-4445 to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|--|---|
| What is the overall <u>deductible</u> ? | In-Network: \$500/per person \$1,500/per family (3 or more) Out-of-Network: \$1,000/per person \$3,000/per family (3 or more). | Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the plan, each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your <u>deductible?</u> | Yes. Most <u>preventive care</u> <u>in-network</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered preventive services at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other <u>deductibles</u> for specific services? | Yes for prescriptions. \$50 /person; \$150 /family (3 or more). Does not apply to value drugs. | You must pay all of the costs for these services up to the specific deductible amount before this plan begins to pay for these services. |
| What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ? | In-Network: \$3,200/per person \$9,600/per family (3 or more) Max Cost Share \$6,850/person; \$13,700/family (2 or more). Out-of-Network: \$7,500/per person \$22,500/per family (3 or more). | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums, penalties, copays or coinsurance for Supplemental Benefits, services not covered, fees above UCR. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | Yes. For a list of participating providers see <u>www.Providence</u> <u>HealthPlan.com/providerdirectory</u> or call 1-800-878-4445. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>providers</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the specialist you choose without a referral. |



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| | | What Y | ou Will Pay | | |
|---|--|---|---|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| If you visit a health care <u>provider's</u> office or clinic | Primary care visit to treat an injury or illness | 10% or 20% <u>coinsurance</u> See <u>www.Providence</u> <u>HealthPlan.com/</u> <u>pebb.</u> | 50% <u>coinsurance</u> | Deductible waived for the first four office visits <u>in-network</u> per calendar year. Chronic condition visits for asthma, diabetes and heart conditions are covered in full <u>in-</u> <u>network</u> . | |
| | <u>Specialist</u> visit | \$20 <u>copay</u> /visit | 50% <u>coinsurance</u> | Chronic condition visits for asthma, diabetes and heart conditions are covered in full <u>in-network</u> . | |
| | Preventive care/screening/ immunization | No charge | 50% coinsurance | Deductible does not apply <u>in-network</u> . | |
| If you have a test | Diagnostic test (x-ray, blood work) | 20% <u>coinsurance</u> | 50% <u>coinsurance</u> | Deductible does not apply in-network. | |
| | Imaging (CT/PET scans, MRIs) | \$100 <u>copay</u> then 20% <u>coinsurance</u> | \$100 <u>copay</u> then 50% <u>coinsurance</u> | Deductible does not apply <u>in-network</u> . Prior authorization required. | |
| | Value drug | No charge | Not covered | Must be purchased at participating pharmacies. | |
| If you need drugs to treat your illness or condition More information about <u>prescription</u> <u>drug coverage</u> is available at <u>www.Providence</u> <u>HealthPlan.com/pebb</u> | Generic drug | \$20 <u>copay</u> retail \$50 <u>copay</u> mail order | Not covered | Deductible does not apply to Value drugs. A \$1,000/person, \$3,000/family out-of- pocket maximum applies. | |
| | Brand-name drug | 40% <u>coinsurance</u> retail \$125 <u>copay</u> mail order | Not covered | Covers up to a 30-day supply (retail); 90-day supply (mail order). | |
| | Specialty drug | \$100 <u>copay</u> retail | Not covered | Prior authorization may apply. If you request a brand-name drug when a generic is available, you will pay the difference in cost, plus your <u>copay</u> . | |
| | | | | Specialty drugs can only be purchased at a participating specialty pharmacy. | |

| | | What You Will Pay | | | |
|--|--|---|--|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| If you have | Facility fee (e.g., ambulatory surgery center) | 20% <u>coinsurance</u> | \$100 <u>copay</u> then 50% <u>coinsurance</u> | Out of network <u>copay</u> does not apply to the out-of-pocket maximum. Prior authorization required. | |
| outpatient surgery | Physician/surgeon fees | 20% <u>coinsurance</u> | 50% <u>coinsurance</u> | Higher <u>copay</u> and <u>coinsurance</u> amounts apply to certain specialty services. See <u>www.ProvidenceHealthPlan.com/pebb</u> . | |
| If you need immediate medical | Emergency room care | \$150 <u>copay</u> /visit then 20% <u>coinsurance</u> | \$150 <u>copay</u> /visit then 20% <u>coinsurance</u> | For emergency medical conditions only. <u>In-network</u> deductible applies both in- and out-of-network. <u>Copay</u> does not apply to out-of-pocket maximum. If admitted to hospital all services subject to inpatient benefits. | |
| attention | Emergency medical transportation | 20% <u>coinsurance</u> | 20% coinsurance | In-network deductible applies both in- and out-of-network. | |
| | <u>Urgent care</u> | 20% coinsurance | 20% coinsurance | In-network deductible applies both in- and out-of-network. | |
| If you have a | Facility fee (e.g., hospital room) | 20% <u>coinsurance</u> | \$500 <u>copay</u> then 50% <u>coinsurance</u> | Out of network <u>copay</u> does not apply to the out-of-pocket maximum. Prior authorization required. | |
| If you have a hospital stay | Physician/surgeon fees | 20% <u>coinsurance</u> | 50% <u>coinsurance</u> | Prior authorization required. Higher <u>copay</u> and <u>coinsurance</u> amounts apply to certain specialty services See <u>www.ProvidenceHealthPlan.com/pebb</u> . | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | Mental Health: 20% <u>coinsurance</u> Substance Abuse: No charge | 50% <u>coinsurance</u> | All services except provider office visits must be prior authorized. <u>Deductible</u> does not apply to substance use disorder services <u>in-network</u> and mental health outpatient | |
| | Inpatient services | Mental Health: 20% <u>coinsurance</u> Substance Abuse: No charge | \$500 copay then 50% coinsurance | services in-network. See your benefit summary for ABA services. Out of network <u>copay</u> does not apply to the out-of-pocket maximum. | |

| | | What You Will Pay | | | |
|---|--|---|--|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Office visits | No charge | 50% <u>coinsurance</u> | Deductible does not apply <u>in-network</u> . | |
| If you are pregnant | Childbirth/delivery professional services | 20% coinsurance | 50% <u>coinsurance</u> | none | |
| | Childbirth/delivery facility services | 20% <u>coinsurance</u> | \$500 <u>copay</u> then 50% <u>coinsurance</u> | Out of network <u>copay</u> does not apply to the out-of-pocket maximum. | |
| | <u>Home health care</u> | 20% coinsurance | 50% <u>coinsurance</u> | Limited to 180 visits per calendar year | |
| | <u>Rehabilitation services</u> | 20% <u>coinsurance</u> | Inpatient Services: \$500 <u>copay</u> then 50% <u>coinsurance</u> Outpatient Services: 50% <u>coinsurance</u> | Inpatient services: coverage limited to 30 days per calendar year; 60 days head or spinal cord injuries. Outpatient services: coverage limited to 60 visits per calendar year. Limits do not apply to Mental Health Services. Out of network copay does not apply to the out-of-pocket maximum. | |
| If you need help recovering or have other special health needs | Habilitation services | 20% <u>coinsurance</u> | Inpatient Services: \$500 <u>copay</u> then 50% <u>coinsurance</u> Outpatient Services: 50% <u>coinsurance</u> | Inpatient services: coverage limited to 30 days per calendar year; 60 days head or spinal cord injuries. Outpatient services: coverage limited to 60 visits per calendar year. Limits do not apply to Mental Health Services. Out of network copay does not apply to the out-of-pocket maximum. | |
| | Skilled nursing care | 20% coinsurance | \$500 <u>copay</u> then 50% <u>coinsurance</u> | Limited to 180 visits per calendar year. Out of network <u>copay</u> does not apply to the out- of-pocket maximum. | |
| | Durable medical equipment | 20% <u>coinsurance</u> | 50% <u>coinsurance</u> | Diabetic supplies are covered in full. | |
| | Hospice services | No charge | No charge | Deductible does not apply. | |

| | | What Y | ou Will Pay | | |
|--|----------------------------|---|---|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Children's eye exam | Not covered | Not covered | No coverage for eye exam. | |
| If your child needs dental or eye care | Children's glasses | Not covered | Not covered | No coverage for glasses. | |
| | Children's dental check-up | Not covered | Not covered | No coverage for dental check-up. | |

| Cosmetic surgery (with certain exceptions) | • Eye exam and glasses (Child) | • Routine eye care (Adult) |
|---|--|--|
| Dental care (Adult) | • Long-term care | • Routine foot care (covered for diabetics) |
| Dental check-up (Child) | • Private-duty nursing | • Voluntary termination of pregnancy |
| | | |
| Other Covered Services (Limitations may appl | y to these services. This isn't a complete list. I | Please see your <u>plan</u> document.) |
| · · · · · · | • | |
| Other Covered Services (Limitations may appl Acupuncture (limits apply) Bariatric surgery | • Hearing Aids (limits apply) | Please see your <u>plan</u> document.) Non-emergency care when traveling outside the U.S. See |
| · · · · · · | • | Non-emergency care when traveling outside |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>http://www.dol.gov/ebsa</u>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <u>http://www.cciio.cms.gov</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Providence Health Plan at 1-800-878-4445, the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>http://www.dol.gov/ebsa/healthreform</u>, or you can contact the Oregon Insurance Division by:

- •Calling (503) 947-7984 or the toll free message line at (888) 877-4894
- •Writing to the Oregon Insurance Division, Consumer Protection Unit, 350 Winter Street NE, Salem, OR 97301-3883
- •Through the Internet at http://www.oregon.gov/DCBS/insurance/gethelp/Pages/fileacomplaint.aspx
- •E-mail at: <u>cp.ins@state.or.us</u>

Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

-To see examples of how this plan might cover costs for a sample medical situation, see the next section.-



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

20%

| Peg is Having a Baby |
|--|
| (9 months of in-network pre-natal care and a |
| hospital delivery) |

а

\$12,800

| The <u>plan's</u> overall <u>deductible</u> | \$500 |
|---|-------|
| Specialist coinsurance | 20% |
| Hospital (facility) <u>coinsurance</u> | 20% |
| Other <u>coinsurance</u> | 20% |

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (*ultrasounds and blood work*) Specialist visit (*anesthesia*)

Total Example Cost

In this example, Peg would pay:

| Cost Sharing | | | |
|----------------------------|---------|--|--|
| Deductibles | \$500 | | |
| Copayments | \$0 | | |
| Coinsurance | \$2,000 | | |
| What isn't covered | | | |
| Limits or exclusions | \$60 | | |
| The total Peg would pay is | \$2,560 | | |

| Managing Joe's type 2 Diabetes |
|---|
| (a year of routine in-network care of a well- |
| controlled condition) |

| The <u>plan's</u> overall <u>deductible</u> | \$500 |
|---|-------|
| Specialist <i>coinsurance</i> | 20% |

- Hospital (facility) <u>coinsurance</u> 20%
- Other <u>coinsurance</u>
- This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*) Diagnostic tests (*blood work*) Prescription drugs Durable medical equipment (*glucose meter*)

- Total Example Cost\$7,400
- In this example, Joe would pay:Cost SharingDeductibles\$500Copayments\$540Coinsurance\$1,460What isn't coveredLimits or exclusions\$60The total Joe would pay is\$2,560

Mia's Simple Fracture (in-network emergency room visit and follow up care)

| The <u>plan's</u> overall <u>deductible</u> | \$500 |
|---|-------|
| Specialist coinsurance | 20% |
| Hospital (facility) <u>coinsurance</u> | 20% |
| Other <u>coinsurance</u> | 20% |

This EXAMPLE event includes services like:

Emergency room care *(including medical supplies)* Diagnostic test *(x-ray)* Durable medical equipment *(crutches)* Rehabilitation services *(physical therapy)*

Total Example Cost\$1,960

In this example, Mia would pay:

| Cost Sharing | |
|----------------------------|-------------|
| Deductibles | \$500 |
| Copayments | \$ 0 |
| Coinsurance | \$390 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$890 |

Non-Discrimination Statement:

Providence Health Plan and Providence Health Assurance comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. Providence Health Plan and Providence Health Assurance do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Providence Health Plan and Providence Health Assurance:

- Provide free aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provide free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - o Information written in other languages

If you are a Medicare member who needs these services, call 503-574-8000 or 1-800-603-2340. All other members can call 503-574-7500 or 1-800-878-4445. Hearing impaired members may call our TTY line at 711.

If you believe that Providence Health Plan or Providence Health Assurance has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Non-discrimination Coordinator by mail:

Providence Health Plan and Providence Health Assurance Attn: Non-discrimination Coordinator PO Box 4158 Portland, OR 97208-4158

If you need help filing a grievance, and you are a Medicare member call 503-574-8000 or 1-800-603-2340. All other members can call 503-574-7500 or 1-800-878-4445. (TTY line at 711) for assistance. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW - Room 509F HHH Building Washington, DC 20201 1-800-368-1019, 1-800-537-7697 (TTY)

Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>.

Language Access Services:

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-878-4445 (TTY: 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-878-4445 (TTY: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-878-4445 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-878-4445 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-878-4445 (телетайп: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-878-4445 (TTY: 711) 번으로 전화해 주십시오

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-800-878-4445 (телетайп: 711).

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-878-4445 (TTY: 711)まで、お電話にてご連絡ください。

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 4445-878-800-1 (رقم هاتف الصم والبكم: (TTY: 711).

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-800-878-4445 (TTY: 711). ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1-800-878-4445 (TTY: 711)។ XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-878-4445 (TTY: 711). ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-878-4445 (TTY: 711).

ف می باشد .با (TTY: 711) TTY: 800-878-4445 تماس بگیرید. شما بر ای رایگان بصورت زبانی تسهیلات ،کنید می گفتگو فارسی زبان به اگر :توجه

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-878-4445 (ATS : 711). เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-878-4445 (TTY: 711)