## Primary care provider (PCP)

A PCP is typically your main point of contact for non-emergency medical care. They can provide most of your care and, when necessary, coordinate care with other providers. Your plan requires you to select a PCP.

## Four steps to select your PCP:

STFP

Log into My Collective® (providencehealthplan.collectivehealth.com) and open the Coverage tab.

**STEP** 

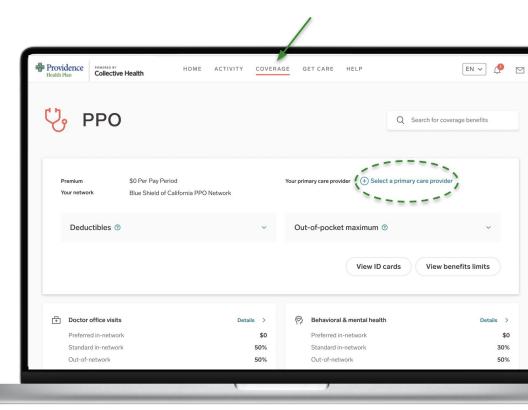
Choose Select a primary care provider.

**STEP** 

Review the list of providers near you.

**STEP** 

Select a provider to review their details, then click **Set as** primary care provider.



## Need help?

The Member Advocate team (AKA real humans) can help you get the answers you need. We are standing by to help you Monday – Friday, 4 a.m. – 6 p.m. PT and Saturday 7a.m. – 11 a.m. PT by phone, online message, or chat.

Proprietary and confidential

Four steps to select your PCP:

**STEP** 

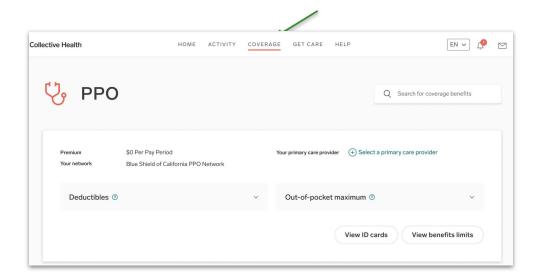


Log into My Collective® (providencehealthplan.collectivehealth.com) and open the Coverage tab.

STEP



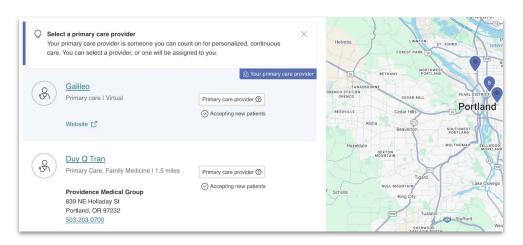
Choose **Select a primary care provider**.



**STEP** 



Review the list of providers near you that practice within a PCP.



**STEP** 



Select a provider to review their details, then click **Set as primary care provider**.



Proprietary and confidential