



#### Providence Medicare Advantage Plans

#### – Part C

	Providence Medicare Timber + Rx (HMO)		e Medicare (HMO-POS)
Monthly premium with prescription drug coverage	\$0	\$29	
	In-network	In-network	Out-of-network
Medical deductible	\$0	\$0	\$0
Out-of-pocket Maximum	\$6,000	\$6,500	No maximum
Benefits	You pay	You	pay
Doctor office visit (PCP)	\$0	\$0	\$25
Specialist visit	\$40	\$30	\$50
Preventive care	\$0	\$0	30%
Inpatient hospital	1-4 days: \$450 5-90 days: \$0	1-6 days: \$325 7-90 days: \$0	30%
Skilled nursing facility	1-20 days: \$0 21-100 days: \$214	1-20 days: \$0 21-100 days: \$214	30%
Outpatient surgery - Ambulatory	\$250	\$250	30%
Outpatient surgery - Hospital	\$450	\$375	30%
Diabetic supplies	\$0	\$0	30%
Lab	\$0	\$0	30%
X-ray	\$15	\$10	30%
Diagnostic radiology	20%	20%	30%
Outpatient diagnostic tests & procedures	20%	20%	30%
Chiropractic	\$20/18 visits	\$20/18 visits	Not Covered
Acupuncture	\$20/18 visits	\$20/18 visits	Not Covered
Naturopathy	\$20/6 visits	\$20/6 visits	Not Covered
Therapy: PT, OT, ST	\$40	\$30	30%
Durable medical equipment	20%	20%	30%
Home health	\$0	\$0	30%
Telehealth - Primary**	\$0	\$0	N/A
Telehealth - Specialist**	\$40	\$30	N/A
Worldwide Coverage	In-network	In-network	Out-of-network
Urgent care	\$25	\$30	N/A
Emergency room*	\$125	\$125	N/A
Ambulance - Ground no transport	\$50	\$50	\$50
Ambulance - Ground emergency transport	\$275	\$275	\$275
Ambulance - Air	\$275	\$275	\$275

<sup>\*</sup>Copay waived if you are admitted to the hospital within 24 hours for the same condition.

Other charges and limits may apply. Please refer to Evidence of Coverage for more information. Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost sharing that applies to out-of-network services.

<sup>\*\*</sup>You will pay the cost sharing that applies to the services.

#### Providence Medicare Advantage Plans

#### – Part C

	Providence Medicare Choice + Rx (HMO-POS)		Providence Medicare Extra + Rx (HMO)
Monthly premium with prescription drug coverage	\$82		\$161
	In-network	Out-of-network	In-network
Medical deductible	\$0	\$0	\$0
Out-of-pocket Maximum	\$5,000	No maximum	\$4,000
Benefits	You	pay	You pay
Doctor office visit (PCP)	\$15	\$25	\$0
Specialist visit	\$30	\$50	\$20
Preventive care	\$0	20%	\$0
Inpatient hospital	1-6 days: \$300 7-90 days: \$0	20%	1-5 days: \$250 6-90 days: \$0
Skilled nursing facility	1-20 days: \$0 21-100 days: \$214	20%	1-20 days: \$0 21-100 days: \$214
Outpatient surgery - Ambulatory	\$250	20%	\$100
Outpatient surgery - Hospital	\$350	20%	\$150
Diabetic supplies	\$0	20%	\$0
Lab	\$0	20%	\$0
X-ray	\$15	20%	\$0
Diagnostic radiology	20%	20%	15%
Outpatient diagnostic tests & procedures	20%	20%	20%
Chiropractic	Not Covered	Not Covered	Not Covered
Acupuncture	Not Covered	Not Covered	Not Covered
Naturopathy	Not Covered	Not Covered	Not Covered
Therapy: PT, OT, ST	\$30	20%	\$20
Durable medical equipment	20%	20%	20%
Home health	\$0	20%	\$0
Telehealth - Primary**	\$0	N/A	\$0
Telehealth - Specialist**	\$30	N/A	\$20
Worldwide Coverage	In-network	Out-of-network	In-network
Urgent care	\$25	N/A	\$25
Emergency room*	\$125	N/A	\$125
Ambulance - Ground no transport	\$50	\$50	\$50
Ambulance - Ground emergency transport	\$275	\$275	\$275
Ambulance - Air	\$275	\$275	\$275

<sup>\*</sup>Copay waived if you are admitted to the hospital within 24 hours for the same condition.

Other charges and limits may apply. Please refer to Evidence of Coverage for more information. Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost sharing that applies to out-of-network services.

<sup>\*\*</sup>You will pay the cost sharing that applies to the services.

#### Pharmacy coverage - Part D

	Provid Medicare Rx (H	Timber +	Medicare	dence Bridge + 0-POS)	Medicare	dence Choice + O-POS)	Medicar	dence e Extra + HMO)
Annual deductible	\$250 (waived on tier 1 & 2)		\$0		\$0		\$0	
Part D Insulin	\$35		\$7	35	\$;	35	\$;	35
	30-day	100- day	30-day	100-day	30-day	100-day	30-day	100-day
Preferred generic	\$0 \$0 Mail order	\$0 \$0 Mail order	\$0 \$0 Mail order	\$0 \$0 Mail order	\$0 \$0 Mail order	\$0 \$0 Mail order	\$0 \$0 Mail order	\$0 \$0 Mail order
Generic	\$10 \$0 Mail order	\$30 \$0 Mail order	\$10 \$0 Mail order	\$30 \$0 Mail order	\$10 \$0 Mail order	\$30 \$0 Mail order	\$10 \$0 Mail order	\$30 \$0 Mail order
Preferred brand	\$40	\$120	\$40	\$120	\$40	\$120	\$40	\$120
Non-preferred drugs	\$100	\$300	\$100	\$300	\$100	\$240	\$90	\$180
Specialty drugs	30%	N/A	33%	N/A	33%	N/A	33%	N/A

Mail order for maintenance medications, get up to a 100-day supply shipped right to you from our in-network mail order pharmacies. Copays listed are for Preferred Network pharmacies only; other pharmacy copays may cost more.

For all Part D insulin products, you will pay no more than \$35 per month. For all ACIP-recommended Part D Vaccines, you will have no cost-share. The Formulary and pharmacy network may change at any time. You will receive notice when necessary.

Stage 1: Rx Deductible	Stage 2: Initial Coverage	Stage 3: Catastrophic Coverage
This stage only applies to plans with a Part D deductible. You stay in this stage until you have met your Part D deductible for your Tier 3, 4, and 5 drugs.	You stay in this stage until your out-of-pocket costs reach \$2,000, then you move to Stage 3.	In this stage, you pay nothing for your covered Part D drugs.

## Dental, hearing, vision, and more

	Providence Medicare Timber + Rx (HMO)	Providence Medicare Bridge + Rx (HMO-POS)	Providence Medicare Choice + Rx (HMO-POS)	Providence Medicare Extra + Rx (HMO)
Flexible Benefit Card Flex Dental Over-the-counter items	\$225/Every year \$80/Every three months	N/A \$65/Every three months	N/A \$30/Every three months	N/A \$160/Every three months
Preventive dental	\$0	\$0 In-network, 20% Out-of- network	\$0 In-network, 20% Out-of- network	\$0
Routine eye exam (one per year)	\$0	\$0	\$0	\$0
Prescription eyeglasses or contact lenses*	\$250/Every year	\$250/Every year	\$250/Every year	\$250/Every year
Routine hearing exam (one per year)**	\$0	\$0	\$0	\$0
Hearing aids (two per year)**	\$699-\$999	\$699-\$999	\$699-\$999	\$699-\$999
Meal delivery after inpatient hospital stay	14 days/28 meals	14 days/28 meals	14 days/28 meals	14 days/28 meals
Personal Emergency Response System	\$0	\$0	\$0	\$0
Fitness center membership	\$0	\$0	\$0	\$0
Wigs for hair loss related to chemotherapy	\$0	\$0	\$0	\$0
Non-emergent medical transportation (one way)	N/A	N/A	N/A	24/Every year

<sup>\*</sup>You are responsible for any cost above the allowance for prescription eyeglasses or contact lenses.

Providence Health Assurance is an HMO, HMO-POS and HMO SNP with Medicare and Oregon Health Plan contracts. Enrollment in Providence Health Assurance depends on contract renewal.

<sup>\*\*</sup>You must see a TruHearing provider. Other charges and limits may apply.

#### 2025 Optional Supplemental Dental Benefits

	In-network	Out-of- network*	In-network	Out-of- network*
Benefits include: Preventive (See EOC Chapter 4) and Comprehensive Dental	Basic		Enhanced	
Monthly premium	\$37	'.50	\$53.50	
Annual deductible <sup>1</sup>	\$50	\$150	\$50	\$150
Annual maximum	\$1,000/E	very year	\$1,500/E	very year
Waiting periods	No	ne	No	ne
Provider network	Delta Dental Med	licare Advantage	Delta Dental Medicare Advantage	
Out-of-network reimbursement	No	ne	None	
	In-network	Out-of-network	In-network	Out-of-network
Bitewing X-rays <sup>2</sup>	\$0	20%	\$0	20%
Bitewing X-rays <sup>2</sup> Panoramic & other diagnostic X-rays <sup>3</sup>	\$0 \$0	20%	\$0 \$0	20% 20%
Panoramic & other			·	
Panoramic & other diagnostic X-rays <sup>3</sup>	\$0	20%	\$0	20%
Panoramic & other diagnostic X-rays <sup>3</sup> Simple extractions	\$0 50%	20%	\$0 50%	20%
Panoramic & other diagnostic X-rays³ Simple extractions Basic fillings	\$0 50% 30%	20% 60% 60%	\$0 50% 30%	20% 60% 60%
Panoramic & other diagnostic X-rays³ Simple extractions Basic fillings Dentures	\$0 50% 30% 50%	20% 60% 60%	\$0 50% 30% 50%	20% 60% 60% 60%
Panoramic & other diagnostic X-rays³ Simple extractions Basic fillings Dentures Crowns and bridges	\$0 50% 30% 50% 50%	20% 60% 60% 60%	\$0 50% 30% 50% 50%	20% 60% 60% 60%

<sup>\*</sup>Important notes: Limitations and exclusions apply. Please refer to your Evidence of Coverage for a complete list of covered dental services. Members are encouraged to use an in-network Dental provider. Out-of-network dentists may charge more than the amount allowed by Providence Medicare Advantage Plans.

Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

<sup>&</sup>lt;sup>1</sup> Deductibles are waived for diagnostic and preventive services

<sup>&</sup>lt;sup>2</sup> Bitewing or Periapical X-rays - one bitewing series or one bitewing series plus periapical as needed (up to 10) per calendar year

<sup>&</sup>lt;sup>3</sup> Full mouth and Panoramic X-ray – limited to once every 5 years





#### Want to learn more?

Here's how to connect with us.



Call us for information, to enroll, or to make a personal appointment at

1-855-210-1586 (TTY: 711)

8 a.m. to 5 p.m. (Pacific Time) Monday - Friday



Check us out online for more information or to enroll at

#### TheProvidenceAdvantage.com/SA2EnrollGuide







## Medicare made easy

#### Your health is personal. Your plan should be, too.

For more than 160 years, Providence has set the health and well-being standard for the community. Our commitment to caring for the whole self — mind, body, and spirit — is rooted in the idea that the healthier each of us are, the healthier we all are.

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#### Medicare 101

## Getting Started

#### Medicare can be hard to understand, but we're here to help.

This guide will tell you about Medicare and help you choose the best option for you. To start, you must enroll in Original Medicare before you enroll in Medicare Advantage.

#### **Original Medicare**

Original Medicare is basic health coverage from the government. It has two parts: Part A and Part B.

#### Part A

#### **Hospital insurance**

- Inpatient hospital services
- Skilled nursing facility care
- Hospice care
- · Home healthcare

You won't have to pay for Part A if you or your spouse paid Medicare taxes for at least 10 years.

#### Part B

#### Medical insurance

- Outpatient services
- Doctor visits
- Outpatient lab tests and x-rays
- · And more

Part B costs money, and how much you pay depends on your income. The money is usually taken out of your Social Security or Railroad Retirement Board check.

#### What's not covered?

Original Medicare does not cover 100% of your medical cost. You will still have to pay about 20% of your medical costs out of your own pocket.

#### Original Medicare doesn't cover services like:

- Rx drugs
- Hearing aids
- Dental
- Alternative Care
- Vision

With Providence Medicare Advantage Plans there are no surprises. Your costs are fixed, which means you can feel peace of mind knowing you're covered.

#### **Extending Coverage. Controlling Costs.**

## Additional Medicare Coverage

A lot of people who have Original Medicare also get extra coverage. This can help them pay for things like doctor visits, hospital stays, and prescription drugs.

#### Extra coverage comes in three forms:

- Medicare Advantage (Part C)
- Prescription Drug Coverage (Part D)
- Medicare Supplement (Medigap)

If you think you might need extra Medicare coverage, Providence has a plan that can help. We have many different plans to choose from, so you can find one that fits your needs.

#### Part C

#### **Medicare Advantage**

Medicare Advantage includes Parts A, B, and sometimes Part D (Prescription Drug Coverage). It also offers extra benefits and services that Original Medicare doesn't cover, such as:

- Eyeglasses
- Hearing coverage
- Dental

Original Medicare doesn't have a limit on how much you have to pay out of your own pocket. Providence Medicare Advantage Plans do have an out-of-pocket maximum, which can help you save money.

If you enroll in a Part C plan, you will also continue to pay your Part B premium.



#### Part D

#### **Prescription Drug Coverage**

Original Medicare doesn't pay for prescription drugs. However, private insurance companies offer plans to help pay for the cost of prescription drugs. These plans can help you save money on your prescription drugs like:

- Brand-name drugs
- Generic drugs

If you don't enroll in Part D coverage when you enroll in Original Medicare, you will have to pay a late enrollment penalty. This penalty is added to your monthly Part D premium for as long as you have Part D coverage.

People on lower incomes may qualify for a program called Extra Help to lower your prescription drug costs and sometimes the monthly premium.

#### Medigap

#### **Medicare Supplement Plans\***

Medicare Supplement plans are designed to help pay for the costs of Original Medicare that you have to pay out of your own pocket.

Medicare Supplement plans charge you a set amount each month, instead of paying for each service as you use it. With this coverage, you can go to any doctor or specialist who accepts Medicare, anywhere in the country, without a referral.

<sup>\*</sup>Medicare Supplement does not cover prescription drugs, so you will need to pair it with a Medicare Part D plan. Additionally, Medicare Supplement cannot be combined with a Medicare Advantage plan (Part C).

#### **Original Medicare**

# Who's Eligible?



To get Medicare Parts A and B, you must be a U.S. citizen or have been a permanent legal resident for at least 5 years.

#### If you're under age 65, you can get Medicare if you:

- Are permanently disabled and have been getting disability benefits for at least 24 months.
- Have end-stage renal disease (ESRD).
- Have Lou Gehrig's disease (ALS).

#### **Enrolling in Medicare at age 65**

If you are collecting Social Security or a Railroad Retirement Pension, you will be automatically enrolled into Medicare Parts A and B.

## If you are not collecting Social Security or a Railroad Retirement Pension, you will need to apply for Medicare Parts A and B.

- Apply on the Social Security website: SSA.gov/Benefits/Medicare
- Visit your local Social Security office
- Call Social Security at **1-800-772-1213 (TTY users can call 1-800-325-0778)** or the Railroad Retirement Board (if you worked there) at **1-877-772-5772**.

### When to enroll in Medicare

You could face substantial penalties for not enrolling in Medicare Part B and Part D when you are first eligible to do so. There are also very particular time periods and life circumstances when you can add additional coverage or make changes to any coverage you may already have.

#### The Initial Enrollment Period (IEP)

Your Initial Enrollment Period begins three months before, and ends three months after, your 65th birthday month. Coverage can begin as soon as the first day of the month you turn 65.

#### Annual Enrollment Period (AEP) -October 15th through December 7th

During the Medicare Annual Enrollment Period you can join, switch, or drop a Medicare Advantage or Part D prescription drug plan or apply for a Medicare Supplement insurance plan. AEP is not a guaranteed enrollment period for a Medicare Supplement plan. Medical underwriting may be required.

#### Open Enrollment Period (OEP) -**January 1st through March 31st**

This period applies only if you're enrolled in a Medicare Advantage plan. You can switch from your current Advantage plan to another Advantage plan (with or without drug coverage) or to Original Medicare (with or without a Part D drug plan).

#### Special Enrollment Period (SEP)

Medicare also provides a Special Enrollment Period for qualifying life events. Specific dates vary by the qualifying life event, but generally you have two full months after the month of a qualifying event to make plan changes. During this time, you may join, change, or drop a Medicare Advantage or Part D prescription drug plan outside of the Medicare Annual Enrollment Period without penalty.

#### Common events that may qualify include:

- Leaving or losing group coverage (example: active, retiree, or union coverage)
- · Moving to a new area
- Qualifying for Extra Help with Part A, Part B, or Part D drug costs

#### **IMPORTANT**

- · Unless you have creditable drug coverage from an employer, union, VA, or other means, you must obtain Part D coverage during your IEP or you could incur a late enrollment penalty.
- · If you already receive Social Security benefits, enrollment in Medicare Parts A and B is automatic.
- If you are under 65 and disabled, you will automatically be enrolled in Part A and Part B after your first 24 months of receiving disability benefits from the Social Security Administration.

# More benefits, lower cost. Something extra for those in need.

Even with additional coverage, Medicare members may still need more assistance and there are a couple of options to help save you money, if you qualify. One option is Medicare Extra Help, also referred to as Low-Income Subsidy (LIS).

#### **Medicare Extra Help overview**

Medicare Extra Help, also called Low-Income Subsidy (LIS) is a federal program that lowers drug and Part D costs, including some plan premiums. It's available to Medicare members who meet income requirements.

#### Are you eligible for Extra Help?

- Each year the Extra Help program updates the requirement levels and if you are within the specified income limits, you could qualify
- You can also qualify if you have financial resources (such as money in the bank, retirement accounts, stocks, or bonds) that are less than the yearly maximums

Learn more about who can get Extra Help and see if you qualify at Medicare.gov/ExtraHelp



## **Medicare Prescription** Payment Plan

The Medicare Prescription Payment Plan is a new payment option for 2025 that works with your current drug coverage to help you manage your out-of-pocket Medicare Part D drug costs by spreading them across the calendar year (January - December).

Each month you'll continue to pay your plan premium (if you have one), and you'll get a bill from Providence Medicare Advantage Plans to pay for your prescription drugs (instead of paying the pharmacy). All of our Part D plans offer this payment option, and participation is voluntary. It doesn't cost anything to participate in the Medicare Prescription Payment Plan, and you won't pay any interest or fees on the amount you owe, even if your payment is late.

Not all members will benefit from this program, if your yearly drug costs are low, you are eligible for Extra Help, or you get any other support paying for your drugs from organizations, this payment option is not the best choice for you.

#### Providence Medicare Advantage Plans

## How to Enroll

#### We are excited to have you join the Providence community.

There are many ways to enroll in Providence Medicare Advantage Plans. Choose the way that is easiest for you.

- Enroll online with our secure enrollment form The Providence Advantage.com/SA1Enroll Guide
- Enroll by phone by contacting the Providence Medicare Advantage Plans Sales Team at 1-833-874-0782 (TTY: 711). Our team is available between 8 a.m. to 5 p.m. (Pacific Time) Monday — Friday.
- Enroll one-on-one by scheduling a meeting with a local agent.
- Enroll via mail or fax by completing an enrollment form and sending to: Providence Medicare Advantage Plans

P.O. Box 5548 Portland, OR 97228-5548

Fax: 503-574-8653

#### After you enroll, you will get a letter in the mail saying that we received your request.

- Medicare's annual enrollment period is October 15 December 7.
- Individuals must have both Part A and Part B to enroll.

#### What to Expect

## After Enrolling



#### ID card and welcome guide

You will get your member ID card in the mail 7-10 days after we tell you that you are enrolled. Separately, you will also receive a welcome guide that has important information about how to use your plan, where to get care, and what your benefits are.



#### Flexible benefit card

If your plan offers flex dental, over-the-counter benefits, and/or health incentives, you will get a separate envelope with your Flexible Benefit Card inside. Please don't throw this card away. If you keep your current Providence Medicare Advantage plan next year, funds will automatically be added to the same card. A new card will be sent to you only if you switch your plan.



#### Confirmation and Rx subsidy

After you fill out and send in your enrollment form, you will get a Confirmation of Enrollment letter that says when your coverage starts. If you have a plan with prescription drug coverage and you qualify for Extra Help, you will get another letter that tells you how much your premium will be and what your prescription drug costs will be.



#### Within your first 90 days

Your Care Management team will mail you a health survey, called the Health Risk Assessment within your first 90 days. This will help us understand your health goals.



#### Sign up for myProvidence

You can manage your healthcare online 24/7 by visiting **myProvidence.com**. You can see your claims history, benefit information, and more. It's secure and convenient.



#### Once we tell you that you are enrolled, you can stop paying for any Medigap or supplemental insurance that you have.

#### If you were on a different Medicare Advantage plan or Medicare Cost plan when you enrolled:

- Your old plan will be canceled automatically.
- You don't need to tell your old insurance company. Medicare will take care of it when they transfer you to Providence Medicare Advantage Plans.

#### If you are new to Medicare and you enroll in a Medicare Advantage or Medicare Cost plan:

• You may have a chance to leave the plan and buy a Medigap policy. This is called a trial period.

Please contact 1-800-MEDICARE (1-800-633-4227) or visit Medicare.gov for more information about Medicare benefits and services. TTY users can call **1-877-486-2048** 24 hours a day, seven days a week (Pacific Time).

#### Frequently Asked

## Questions



#### Are my medications covered?

A list of covered prescriptions can be found in a prescription drug formulary. This formulary is available online at:

#### TheProvidenceAdvantage.com/FormularyGuide

If you want a printed copy of the formulary mailed to you, visit the link above or call the number shown below.

Formularies are only available for Part D prescription drug plans.



#### Where do I find a provider?

You can find a doctor or pharmacy by using our online directory at TheProvidenceAdvantage.com/ProviderGuide

If you want a printed copy of the provider directory mailed to you, visit the link above or call the number shown below.



#### Who can I call for help?

We're always here to help. Call us at 1-833-874-0782 (TTY: 711) 8 a.m. to 5 p.m. (Pacific Time) Monday - Friday.

## One plan. Many advantages.

In addition to having many different plans to choose from, our plans also come with many health and fitness benefits that can help you save money while reaching your health goals.



#### Dental

Delta Dental provides access to a wider network for your dental health. All Providence Medicare Advantage plans include preventive dental at no cost and it includes things like twice yearly exams, x-rays, cleanings and more, at no cost to you. There are also comprehensive dental plans available for purchase.



#### Over-The-Counter



You can get an allowance to buy over-the-counter health and wellness items every quarter. This is available on most plans.



#### Convenient access to medication

We have a pharmacy network of more than 34,000 pharmacies that you can use to get your medications. You can get your medications from retail, preferred retail, mail-order, and specialty pharmacies. We want to make it easy for you to get the medications you need, and we want to help you save time and money.



#### **Vision Coverage**

No matter which plan you choose, you will get an annual eye exam and \$250 to spend on glasses and/or contact lenses.



#### **Hearing Coverage**

You can get your hearing checked once a year at no cost to you. If you need hearing aids, you can get up to two of them each year with a copay.





#### **Behavioral Health**

If you ever need help, your plan has options. We work with doctors and other providers (like licensed therapists, psychologists, and psychiatrists) to make sure you get the care you need.



#### Fitness Membership

All plans include a fitness program where you will get access to a premium network of gyms, plus the ability to use more than one gym at a time. Virtual classes are also available.



#### **Personal Emergency Response System**

You can get help 24/7 by pressing a button. As part of your plan, a professional will help and come to you if needed.



#### Meals after a hospital stay

After you leave an inpatient stay at the hospital, as part of your plan, you can receive two meals a day for 14 days.

## **Notes**



To speak with a Providence Medicare Advantage expert, call

1-833-874-0782 (TTY: 711)

8 a.m. to 5 p.m. (Pacific Time) Monday - Friday



To explore and sign-up online, visit

#### The Providence Advantage.com/SA1Enroll Guide



Providence Health Assurance is an HMO, HMO-POS and HMO SNP with Medicare and Oregon Health Plan contracts. Enrollment in Providence Health Assurance depends on contract renewal.

The Formulary and pharmacy network may change at any time. You will receive notice when necessary.



## Pre-Enrollment Checklist



Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at **503-574-8000** or **1-800-603-2340** (TTY: 711), 8 a.m. to 8 p.m. (Pacific Time), seven days a week.

#### **Understanding the Benefits**

- The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit **ProvidenceHealthAssurance.com/ EOC** or call **503-574-8000** or **1-800-603-2340 (TTY: 711)** to view a copy of the EOC.
- Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
- Review the formulary to make sure your drugs are covered.

#### **Understanding Important Rules**

- In addition to your monthly plan premium (including \$0 premium plans), you must continue to pay your Medicare Part B premium. This premium is normally taken out of your social security check each month. The Part B premium is covered for full-dual enrollees who are eligible for Providence Medicare Dual Plus (HMO D-SNP). The Providence Medicare Pine + Rx (HMO) plan includes a Part B Buydown. The Medicare Part B Buydown, also known as Part B premium reduction, will reduce your monthly Part B premium by \$16. Providence Medicare Advantage Plans will pay the Social Security Administration (SSA) directly. If you pay your Part B medical premium through your Social Security benefit, your monthly Social Security check will increase by \$16. If you pay your Part B premium directly to Medicare, your monthly premium payment will be reduced by \$16.
- Benefits, premiums, and/or copayments/co-insurance may change every year.
- When selecting an HMO product, remember that except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).
- Our HMO-POS plans allow you to see providers outside of our network (non-contracted providers). However, while we will pay for certain covered services, the provider must agree to treat you. Except in an emergency or urgent situation, non-contracted providers may deny care. In addition, you will pay a higher copay for services received by non-contracted providers.
- Providence Medicare Dual Plus (HMO D-SNP) is a dual eligible special needs plan (D-SNP). Your ability to enroll will be based on verification that you are entitled to both Medicare and medical assistance from a state plan under Medicaid.
- Effect on current coverage. If you are currently enrolled in a Medicare Advantage plan, your current Medicare Advantage healthcare coverage will end once your new Medicare Advantage coverage starts. If you have Tricare, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact Tricare for more information. If you have a Medigap plan, once your Medicare Advantage coverage starts, you may want to drop your Medigap policy because you will be paying for coverage you cannot use.

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#### 2025 Medicare Advantage Enrollment Request Form

#### Who can use this form?

People with Medicare who want to join a Medicare Advantage Plan

#### To join a plan, you must:

- Be a United States citizen or be lawfully present in the U.S.
- · Live in the plan's service area

**Important:** To join a Medicare Advantage Plan, you must also have both:

- Medicare Part A (Hospital Insurance)
- Medicare Part B (Medical Insurance)

#### When do I use this form?

You can join a plan:

- Between October 15-December 7 each year (for coverage starting January 1)
- Within 3 months of first getting Medicare
- In certain situations where you're allowed to join or switch plans

Visit **Medicare.gov** to learn more about when you can sign up for a plan.

#### What do I need to complete this form?

- Your Medicare Number (the number on your red, white, and blue Medicare card)
- Your permanent address and phone number

**Note:** You must complete all items in Section 1. The items in Section 2 are optional — you can't be denied coverage because you don't fill them out.

#### What happens next?

Submit your completed and signed form using one of the three options below. Once they process your request to join, they'll contact you.

**01** By mail:

Providence Medicare Advantage Plans P.O. Box 5548 Portland, OR 97228-5548

**02** Scan and fax pages to: **503-574-8653** 

Scan and email pages to: provMedicare@providence.org

#### How do I get help with this form?

- Call Providence Medicare Advantage Plans at 503-574-6508 or 1-855-234-2495 (TTY: 711).
- Or, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY: 1-877-486-2048.
- En español: Llame a Providence Medicare
  Advantage Plans al 503-574-6508 or
  1-855-234-2495/TTY: 711 o a Medicare gratis
  al 1-800-633-4227 y oprima el 8 para asistencia
  en español y un representante estará disponible
  para asistirle.

#### Individuals experiencing homelessness

If you want to join a plan but have no permanent residence, a Post Office Box, an address of a shelter or clinic, or the address where you receive mail (e.g., social security checks) may be considered your permanent residence address.

#### **Reminders:**

- If you want to join a plan during fall open enrollment (October 15–December 7), the plan must get your completed form by December 7.
- Your plan will send you a bill for the plan's premium. You can choose to sign up to have your premium payments deducted from your bank account or your monthly Social Security (or Railroad Retirement Board) benefit.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1378. The time required to complete this information is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

IMPORTANT: Do not send this form or any items with your personal information (such as claims, payments, medical records, etc.) to the PRA Reports Clearance Office. Any items we get that aren't about how to improve this form or its collection burden (outlined in OMB 0938-1378) will be destroyed. It will not be kept, reviewed, or forwarded to the plan. See "What happens next?" on this page to send your completed form to the plan.

## Section 1 – All fields on this page are required (unless marked optional)

Sel	ect the plan you want to join:
_	Providence Medicare Bridge + Rx (HMO-POS) - \$29 per month
	Providence Medicare Choice + Rx (HMO-POS) - \$82 per month
	Providence Medicare Extra + Rx (HMO) - \$161 per month
	Providence Medicare Timber + Rx (HMO) - \$0 per month

## To enroll in an Optional Supplemental Dental Plan\*, please select the plan you want to join:

☐ Basic: \$37.50 per month☐ Enhanced: \$53.50 per month *I understand enrollment in the pl maintain my coverage in Provider optional supplemental dental plar supplemental dental plan premiur plan information when I receive it covered by the plan.	Dental Pla an listed above is optional. I also ace Medicare Advantage Plans in a selected. Additionally, I underst m in order to maintain my coverac	understand that order to be enro and that I must p ge. I will read the	I must lled in the pay the optional e optional benefit	
Requested Effective Date of Cove (must be first of the month)	erage (Optional): /			
First Name	Last Name		Middle Initial	
//		( )	(Optional) –	
Birth Date (MM/DD/YYYY)	SEX: Male Female	Phone Numbe	r	
Permanent Residence Street Add	dress (Don't enter a PO Box)			
City	County(Optional) S	tate ZIP 0	Code	
Mailing Address, if different from your permanent address (PO Box allowed):				
Street Address				
City	State	ZIP (	Code	
Your Medicare information:				
		/_	/	
Medicare Number	Hospital (Part A) Effective Date (Optiona	Medical ( al) Effective	Part B) e Date (Optional)	

Answer these important questions:
Will you have other coverage in addition to Providence Medicare Advantage Plans?   Yes   No Some individuals may have other coverage, including other private insurance, TRICARE, Federal employee health benefits coverage, VA benefits, or State pharmaceutical assistance programs.  If "yes," please list your other coverage and your identification (ID) number for this coverage.
Name of other coverage
ID number for this coverage Group number for this coverage  Check all that apply:   Medical Vision Dental Prescription

#### IMPORTANT: Read and sign below:

- I must keep both Hospital (Part A) and Medical (Part B) to stay in Providence Medicare Advantage Plans.
- By joining this Medicare Advantage Plan I acknowledge that Providence Medicare Advantage Plans will share my information with Medicare, who may use it to track my enrollment, to make payments, and for other purposes allowed by Federal law that authorize the collection of this information (see Privacy Act Statement below). Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.
- I understand that I can be enrolled in only one MA plan at a time and that enrollment in this plan will automatically end my enrollment in another MA plan (exceptions apply for MA PFFS, MA MSA plans).
- I understand that when my Providence Medicare Advantage Plans coverage begins, I must get
  all of my medical and prescription drug benefits from Providence Medicare Advantage Plans.
  Benefits and services provided by Providence Medicare Advantage Plans and contained in my
  Providence Medicare Advantage Plans "Evidence of Coverage" document (also known as a member
  contract or subscriber agreement) will be covered. Neither Medicare nor Providence Medicare
  Advantage Plans will pay for benefits or services that are not covered.
- The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.
- I understand that my signature (or the signature of the person legally authorized to act on my behalf) on this application means that I have read and understand the contents of this application. If signed by an authorized representative (as described above), this signature certifies that:
  - 1. This person is authorized under State law to complete this enrollment, and
  - 2. Documentation of this authority is available upon request by Medicare.

Signature	
If you are the authorized re	epresentative, sign above and fill out these fields:
Name ( ) -	Address
Phone Number	Relationship to enrollee

Section 2 - All fields on this page are optional			
Answering these questions is your choice. You can't be denied coverage because you don't fill them out.			
Are you Hispanic, Latino/a, or Spanish origin? Select all that apply.			
<ul><li>No, not of Hispanic, Latino/a, or Spanish origin</li><li>Yes, another Hispanic, Latino/a, or</li><li>Yes, Mexican, Mexican American, Chicano/a</li><li>Spanish origin</li></ul>			
Yes, Puerto Rican I choose not to answer.			
Yes, Cuban			
What's your race? Select all that apply.			
☐ American Indian or Alaska Native ☐ Japanese ☐ Vietnamese			
Asian Indian Korean White			
☐ Black or African American ☐ Native Hawaiian ☐ I choose not to answer.			
☐ Chinese ☐ Other Asian			
☐ Filipino ☐ Other Pacific Islander			
☐ Guamanian or Chamorro ☐ Samoan			
List your Primary Care Provider (PCP), clinic, or health center:			
If you do not provide a DCD, and will be assigned			
If you do not provide a PCP, one will be assigned.			

Select one if you want us to s	send you information in an accessible format.  nt
you need information in ar	e Medicare Advantage Plans at <b>1-800-603-2340</b> or <b>503-574-8000</b> if accessible format other than what's listed above. Our office hours are to 8 p.m. (Pacific Time). TTY users can call 711.
Do you work?	Does your spouse work?
☐ Yes ☐ No	☐ Yes ☐ No
Email Address	

#### Paying your plan premiums

You can pay your monthly plan premium (including any late enrollment penalty that you currently have or may owe) by mail each month. You can also choose to pay your premium by having it automatically taken out of your Social Security or Railroad Retirement Board (RRB) benefit each month.

If you have to pay a Part D-Income Related Monthly Adjustment Amount (Part D-IRMAA), you must pay this extra amount in addition to your plan premium. The amount is usually taken out of your Social Security benefit, or you may get a bill from Medicare (or the RRB). DON'T pay Providence Medicare Advantage Plans the Part D-IRMAA.

Trovidence Fledicare Advantage Flans the Fart Billing.			
Please select a premium payment option:			
Get a monthly bill – Once you receive your first bill, you can choose a different payment option:			
<ul> <li>You can pay by credit/debit card or checking/savings account: One-time or recurring payments can be made via your myProvidence account at myProvidence.com or through the Providence website at Providence.org/PremiumPay.</li> </ul>			
<ul> <li>You can pay by phone: Self Service is available 24 hours a day, 7 days a week, at 1-844-791-1468, TTY: 711.</li> </ul>			
Automatic deduction from your monthly Social Security or Railroad Retirement Board (RRB) benefit check.			
I get monthly benefits from:  Social Security RRB			
(The Social Security/RRB deduction may take two or more months to begin after Social Security or RRB approves the deduction. You may receive an invoice for the first few months before the withholding begins. If Social Security or RRB does not approve your request for automatic deduction, we will send you a letter and paper bill for your monthly premiums.)			

## For individuals helping enrollee with completing this form only

Complete this section if you're an individual (i.e. agents, brokers, SHIP counselors, family members, or other third parties) helping an enrollee fill out this form.				
Name	Relationship to enrollee			
Signature	National Producer Number (Agents/Brokers only)			

#### PRIVACY ACT STATEMENT

The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) Plans, improve care, and for the payment of Medicare benefits. Sections 1851 of the Social Security Act and 42 CFR §§ 422.50 and 422.60 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)", System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.

#### Attestation of Eligibility for an Enrollment Period

Typically, you may enroll in a Medicare Advantage plan only during the Annual Enrollment Period from October 15 through December 7 of each year. There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period.

Please read the following statements carefully and check the box if the statement applies to you.

By checking any of the following boxes you are certifying that, to the best of your knowledge, you are eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled.

	I am new to Medicare.	i	I recently obtained lawful presence status
	l am leaving employer or union coverage on (insert date): //		in the United States. I got this status on (insert date):/
∏ I	I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help, had a change in the level of Extra Help, or lost Extra Help) on (insert date)://///		I recently had a change in my Medicaid (newly got Medicaid, had a change in level of Medicaid assistance, or lost Medicaid) on (insert date): //
			I belong to a pharmacy assistance program provided by my state.
	I am enrolling during the Annual Enrollment Period (October 15-December 7)		I recently left a PACE program on (insert date): //
	I am enrolling during a Special Enrollment Period (insert special enrollment being used)		I am moving into, live in, or recently moved out of a Long-Term Care Facility (for example, a nursing home or long term care
	I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (MA OEP) (January 1-March 31 or I recently enrolled in an MA plan during my Initial Coverage Election Period).	(	facility). I moved/will move into the facility on  (insert date): / / I moved/will move out of the facility on (insert date): / /  I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's). I lost my drug coverage on (insert date): / /
	I recently moved outside of the service area for my current plan or I recently moved and this plan is a new option for me. I moved on (insert date): //		
	I recently was released from incarceration. I was released on (insert date): //		My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan (insert date): / //
	I recently returned to the United States after living permanently outside of the U.S. I returned to the U.S. on		

Ш	state) and I want to choose a different plan.  My enrollment in that plan started on
	(insert date):/
	I was enrolled in a Special Needs Plan (SNP) but I have lost the special needs qualification required to be in that plan. I was disenrolled from the SNP on (insert date)://///
	I recently received notice of a Medicare entitlement determination for a retroactive effective date. (Please attach a copy of your entitlement notice.) I was notified on (insert date):

If none of these statements applies to you or you're not sure, please contact Providence Medicare Advantage Plans at **1-800-603-2340** or **503-574-8000** (TTY users should call 711) to see if you are eligible to enroll. We are open seven days a week, 8 a.m. to 8 p.m. (Pacific Time).





# 2025 Summary of Benefits

**Providence Medicare Timber + Rx (HMO)** 

January 1, 2025 - December 31, 2025

This plan is available in Columbia, Crook, Deschutes, Hood River, Jefferson, Lane, Marion, Polk, and Wheeler counties in Oregon and Clark County in Washington.

#### When You Join Providence

You are not just part of an insurance policy but part of a community of care, focused on your health and well-being. This Summary of Benefits is provided to help you make the right health care decisions. It is a short guide of what we would cover and what you would pay if you joined our Providence Medicare Timber + Rx (HMO). To be clear, this is not a complete breakdown of benefits, and will not list every service that we cover, nor every limitation or exclusion. Plans may offer supplemental benefits in addition to Part C and Part D benefits.

For a complete list of services that we cover, please refer to the Evidence of Coverage (EOC). You can request a printed copy by visiting **ProvidenceHealthAssurance.com/EOC** or by calling our Customer Service department at one of the numbers listed in the "Get in touch" section below.

#### **Plan Overview**

Providence Health Assurance is an HMO, HMO-POS and HMO SNP with Medicare and Oregon Health Plan contracts. Enrollment in Providence Health Assurance depends on contract renewal.

Not only do our plan members get all of the benefits covered by Original Medicare, they also get some extra benefits outlined in this summary.

#### Who Can Join?

To join our plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area. Our service area includes Columbia, Crook, Deschutes, Hood River, Jefferson, Lane, Marion, Polk, and Wheeler counties in Oregon and Clark County in Washington.

#### **Get In Touch**

Questions? We're here to help seven days a week from 8 a.m. to 8 p.m. (Pacific Time).

- + If you're a member of this plan, call us toll-free at 1-800-603-2340 (TTY: 711)
- + If you're not a member of this plan, call us toll-free at 1-800-457-6064 (TTY: 711 / 1-800-855-7100)
- + You can also visit us online at **ProvidenceHealthAssurance.com**

## **Helpful Resources**

- + Visit **ProvidenceHealthAssurance.com/findaprovider** to see our plan's Provider and Pharmacy Directory or to request a printed copy. You can also call us to have a printed copy mailed to you.
- + Want to see our plan's formulary (list of Part D prescription drugs), including any restrictions? Visit **ProvidenceHealthAssurance.com/Formulary**, or give us a call for a printed copy.
- + To learn more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook, view it online at **www.Medicare.gov** or request a printed copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, seven days a week. TTY users should call 1-877-486-2048.

# **Providence Medicare Timber + Rx (HMO)**

Monthly Plan Premium	\$0 You must continue to pay your Medicare Part B premium.
Annual Medical Deductible	\$0 There is no medical deductible.
Maximum Out-of-Pocket	Your yearly limit(s) for this plan:
Responsibility (does not include prescription drugs)	In-network: \$6,000

Benefits		In-Network	
Inpatient Hospit	al Coverage <sup>1</sup>	\$450 copayment each day for days 1-4 and \$0 copayment each day for day 5 and beyond	
Outpatient Hosp	oital Coverage <sup>1</sup>	\$450 copayment for outpatient surgery at a hospital facility	
Ambulatory Surg Services <sup>1</sup>	gical Center (ASC)	\$250 copayment for outpatient surgery at an Ambulatory Surgical Center	
Doctor Visits	Primary Care Provider Visit	\$0 copayment	
Doctor Visits	Specialist Visit	\$40 copayment	
Preventive Care (e.g., annual check-ups, immunizations, flu shots)		You pay nothing	
Emergency Care		\$125 copayment If you are admitted to the hospital within 24 hours, the emergency care copayment will be waived.	
Urgently Needed Services		\$25 copayment If you are admitted to the hospital within 24 hours, the urgent care copayment will be waived.	

<sup>&</sup>lt;sup>1</sup> Services may require prior authorization. See the Evidence of Coverage for more information.

# **Providence Medicare Timber + Rx (HMO)**

Benefits		In-Network
Diagnostic Services/ Labs/Imaging	Diagnostic Radiology Services (e.g., MRI, ultrasounds, CT scans) <sup>1</sup>	20% of the total cost up to \$250 per day
	Therapeutic Radiology Services <sup>1</sup>	20% of the total cost
osti bs/l	Outpatient X-rays	\$15 copayment per day
Diagn La	Diagnostic Tests and Procedures <sup>1</sup>	20% of the total cost
	Lab Services <sup>1</sup>	\$0 copayment
<i>2</i> 0 %	Medicare-Covered	\$40 copayment
Hearing Services	Routine Exam	\$0 copayment
Hearing Aids		\$699 copayment per Advanced hearing aid or \$999 copayment per Premium hearing aid
ces	Medicare-Covered <sup>1</sup>	\$40 copayment
Dental Services	Embedded Preventive	\$0 copayment Includes exams, fluoride treatment, cleanings, X-rays; limits apply
Denta	Optional	\$225 allowance per calendar year for any dental services of your choosing
v	Medicare-Covered Exams/Screening	\$40 copayment per exam \$0 copayment for glaucoma screening
ion Services	Routine Exam	There is no coinsurance, or copayment for one routine vision exam (including refraction) per calendar year.
Vision S	Medicare-Covered Eyewear	20% of the total cost for one pair of Medicare-covered eyeglasses or contact lenses after each cataract surgery
>	Routine Eyeglasses or Contact Lenses	Allowance of up to \$250 per calendar year for any combination of routine prescription eyewear
lealth	Inpatient Visit <sup>1</sup>	\$320 copayment each day for days 1-5 and \$0 copayment each day for days 6-90
Mental Health Services	Outpatient Individual <sup>1</sup> and Group Therapy Visit <sup>1</sup>	\$40 copayment

 $<sup>^{</sup>f 1}$  Services may require prior authorization. See the Evidence of Coverage for more information.

# **Providence Medicare Timber + Rx (HMO)**

Benefits	In-Network	
Skilled Nursing Facility (SNF) <sup>1</sup>	\$0 copayment each day for days 1-20 and \$214 copayment each day for days 21-100	
Physical Therapy <sup>1</sup>	\$40 copayment	
Ambulance <sup>1</sup>	\$275 copayment	
Transportation	Not covered	
Medicare Part B Drugs <sup>1</sup>	0% - 20% of the total cost (Insulin cost share up to \$35 per month)	
Alternative Care (visit limits)	Chiropractic: \$20 copayment; 18 visits every calendar year Acupuncture: \$20 copayment; 18 visits every calendar year Naturopath: \$20 copayment; 6 visits every calendar year	
Meal Delivery Program (post- discharge only)	\$0 copayment for 2 meals per day for 14 days, following a qualifying inpatient hospitalization	
Over-the-Counter Items	\$80 allowance every three months (retail card, catalog, online, mail, and telephonic ordering)	
Personal Emergency Response System (PERS)	\$0 copayment	
Wellness Program	\$0 copayment for monthly gym membership with participating fitness clubs	
Wig There is no coinsurance, or copayment for one synthetic hair loss from chemotherapy		

 $<sup>^{</sup>f 1}$  Services may require prior authorization. See the Evidence of Coverage for more information.

# **Prescription Drug Benefits**

# **Providence Medicare Timber + Rx (HMO)**

Prescription Drug Deductible		
Tier 1 (Preferred Generic)	Deductible waived	
Tier 2 (Generic)		
Tier 3 (Preferred Brand)		
Tier 4 (Non-Preferred Drug)	\$250	
Tier 5 (Specialty)		

Initial Coverage	After you pay your yearly deductible, you pay the following until your total yearly out-of-pocket costs reach \$2,000. You may get your drugs at network retail pharmacies and mail-order pharmacies.

# Preferred Retail and Mail-Order Cost Sharing

	Up to 30 days	Up to 60 days	Up to 100 days
Tier 1 (Preferred Generic)	\$0 copayment	\$0 copayment	\$0 copayment
	\$10 copayment	\$20 copayment	\$30 copayment
Tier 2 (Generic)	Mail Order: \$0 copayment	Mail Order: \$0 copayment	Mail Order: \$0 copayment
Tier 3 (Preferred Brand)	\$40 copayment (\$35 copayment for insulin)	\$80 copayment (\$70 copayment for insulin)	\$120 copayment (Preferred Retail: \$105 copayment for insulin Mail Order: \$95 copayment for insulin)
Tier 4 (Non-Preferred Drug)	\$100 copayment (\$35 copayment for insulin)	\$200 copayment (\$70 copayment for insulin)	\$300 copayment (Preferred Retail: \$105 copayment for insulin  Mail Order: \$95 copayment for insulin)
Tier 5 (Specialty)	30% of the total cost	Not Covered	Not Covered

## **Prescription Drug Benefits**

# **Providence Medicare Timber + Rx (HMO)**

Standard Retail Cost Sharing			
	Up to 30 days	Up to 60 days	Up to 100 days
Tier 1 (Preferred Generic)	\$16 copayment	\$32 copayment	\$48 copayment
Tier 2 (Generic)	\$20 copayment	\$40 copayment	\$60 copayment
Tier 3 (Preferred Brand)	\$47 copayment (\$35 copayment for insulin)	\$94 copayment (\$70 copayment for insulin)	\$141 copayment (\$105 copayment for insulin)
Tier 4 (Non-Preferred Drug)	\$100 copayment (\$35 copayment for insulin)	\$200 copayment (\$70 copayment for insulin)	\$300 copayment (\$105 copayment for insulin)
Tier 5 (Specialty)	30% of the total cost	Not Covered	Not Covered

If you reside in a long-term care facility, you pay the same as at a standard retail pharmacy. You may get drugs from an out-of-network pharmacy but may pay more than you pay at an in-network pharmacy. You may get drugs from a standard in-network pharmacy but may pay more than you pay at a preferred in-network pharmacy.

Catastrophic Coverage	After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$2,000,
(Applies to all tiers)	the plan pays the full cost for your Part D covered drugs. You pay nothing.

The Formulary and/or pharmacy network may change at any time. You will receive notice when necessary.

Important Message About What You Pay for Vaccines - Our plan covers most Part D vaccines at no cost to you, even if you haven't paid your deductible. Call Customer Service for more information.

Important Message About What You Pay for Insulin - You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on, even if you haven't paid your deductible.

# **Optional Supplemental Dental**

**Providence Medicare Timber + Rx (HMO)** 

#### **Please Note:**

Optional Benefits: You must pay an extra premium each month for these benefits.

**Cost Sharing:** While you can see any dentist, our in-network providers have agreed to accept a contracted rate for the services they provide. This means cost sharing will be lower if you see an in-network provider.

Option 1: Providence Dental Basic Benefits include: Preventive (See Page 4) and Comprehensive Dental			
Monthly Premium	Additional \$37.50 per month. You must keep paying your Medicare Part B premium.		
Benefits	In-Network Out-Of-Network		
Deductible	\$50 \$150		
Annual Benefit Maximum	\$1,000 every calendar year		
Diagnostic and Preventive Care*	You pay 0% You pay 20%		
Basic Care*	You pay 30% for fillings	Vou pay 60%	
Dasic Gale"	You pay 50% for all other services	You pay 60%	
Major Restorative Care* (e.g., crowns, bridges)	You pay 50%	You pay 60%	

## **Optional Supplemental Dental**

## **Providence Medicare Timber + Rx (HMO)**

#### **Option 2: Providence Dental Enhanced** Benefits include: Preventive (See Page 4) and Comprehensive Dental Additional \$53.50 per month. Monthly Premium You must keep paying your Medicare Part B premium. **Benefits** In-Network **Out-Of-Network** Deductible \$50 \$150 \$1,500 every calendar year Annual Benefit Maximum Diagnostic and You pay 0% You pay 20% Preventive Care\* You pay 30% for fillings Basic Care\* You pay 60% You pay 50% for all other services Major Restorative Care\* You pay 50% You pay 60%

(e.g., crowns, bridges)

<sup>\*</sup>Limitations and exclusions apply. Please refer to your Evidence of Coverage for a complete list of covered dental services. Members must use a Medicare-contracted provider. Out-of-network dentists may charge more than the amount allowed by Providence Medicare Advantage Plans.



# 2025 Summary of Benefits

Providence Medicare Bridge + Rx (HMO-POS)

January 1, 2025 - December 31, 2025

This plan is available in Clackamas, Columbia, Crook, Deschutes, Hood River, Jefferson, Lane, Marion, Multnomah, Polk, Washington, Wheeler, and Yamhill counties in Oregon and Clark County in Washington.

#### When You Join Providence

You are not just part of an insurance policy but part of a community of care, focused on your health and well-being. This Summary of Benefits is provided to help you make the right health care decisions. It is a short guide of what we would cover and what you would pay if you joined our Providence Medicare Bridge + Rx (HMO-POS). To be clear, this is not a complete breakdown of benefits, and will not list every service that we cover, nor every limitation or exclusion. Plans may offer supplemental benefits in addition to Part C and Part D benefits.

For a complete list of services that we cover, please refer to the Evidence of Coverage (EOC). You can request a printed copy by visiting **ProvidenceHealthAssurance.com/EOC** or by calling our Customer Service department at one of the numbers listed in the "Get in touch" section below.

#### **Plan Overview**

Providence Health Assurance is an HMO, HMO-POS and HMO SNP with Medicare and Oregon Health Plan contracts. Enrollment in Providence Health Assurance depends on contract renewal.

Not only do our plan members get all of the benefits covered by Original Medicare, they also get some extra benefits outlined in this summary.

#### Who Can Join?

To join our plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area. Our service area includes Clackamas, Columbia, Crook, Deschutes, Hood River, Jefferson, Lane, Marion, Multnomah, Polk, Washington, Wheeler, and Yamhill counties in Oregon and Clark County in Washington.

#### **Get In Touch**

Questions? We're here to help seven days a week from 8 a.m. to 8 p.m. (Pacific Time).

- + If you're a member of this plan, call us toll-free at 1-800-603-2340 (TTY: 711)
- $+\,$  If you're not a member of this plan, call us toll-free at 1-800-457-6064 (TTY: 711 / 1-800-855-7100 )
- + You can also visit us online at **ProvidenceHealthAssurance.com**

## **Helpful Resources**

- + Visit **ProvidenceHealthAssurance.com/findaprovider** to see our plan's Provider and Pharmacy Directory or to request a printed copy. You can also call us to have a printed copy mailed to you.
- + Want to see our plan's formulary (list of Part D prescription drugs), including any restrictions? Visit **ProvidenceHealthAssurance.com/Formulary**, or give us a call for a printed copy.
- + To learn more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook, view it online at **www.Medicare.gov** or request a printed copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, seven days a week. TTY users should call 1-877-486-2048.

# **Providence Medicare Bridge + Rx (HMO-POS)**

	\$29	
Monthly Plan Premium	In addition, you must continue to pay your Medicare Part B premium.	
Annual Medical Deductible	\$0 There is no medical deductible	for in- or out-of-network services.
Maximum Out-of-Pocket	Your yearly limit(s) for this plan	:
Responsibility (does not include prescription drugs)	In-network: \$6,500	Out-of-network: No Maximum

Benefits		In-Network	Out-Of-Network
Inpatient Hospital Coverage <sup>1</sup>		\$325 copayment each day for days 1-6 and \$0 copayment each day for day 7 and beyond	30% of the total cost per admission
Outpatient Hospital Coverage <sup>1</sup>		\$375 copayment for outpatient surgery at a hospital facility	30% of the total cost
Ambulatory Surgical Center (ASC) Services <sup>1</sup>		\$250 copayment for outpatient surgery at an Ambulatory Surgical Center	30% of the total cost
Doctor Visits	Primary Care Provider Visit	\$0 copayment	\$25 copayment
	Specialist Visit	\$30 copayment	\$50 copayment
Preventive Care (e.g., annual check-ups, immunizations, flu shots)		You pay nothing	30% of the total cost
Emergency Care		\$125 copayment  If you are admitted to the hospital within 24 hours, the emergency care copayment will be waived.	
Urgently Needed Services		\$30 copayment If you are admitted to the hospital within 24 hours, the urgent care copayment will be waived.	

Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call our Customer Service number or see your Evidence of Coverage for more information, including the cost sharing that applies to out-of-network services. For 2025, referrals are not required for in-network specialists visits and Medicare-covered services.

<sup>&</sup>lt;sup>1</sup> Services may require prior authorization. See the Evidence of Coverage for more information.

# Providence Medicare Bridge + Rx (HMO-POS)

Benef	its	In-Network	Out-Of-Network
vices/ ing	Diagnostic Radiology Services (e.g., MRI, ultrasounds, CT scans)	20% of the total cost up to \$250 per day	30% of the total cost
Diagnostic Services, Labs/Imaging	Therapeutic Radiology Services <sup>1</sup>	20% of the total cost	30% of the total cost
nost abs,	Outpatient X-rays	\$10 copayment per day	30% of the total cost
Diagi	Diagnostic Tests and Procedures <sup>1</sup>	20% of the total cost	30% of the total cost
	Lab Services <sup>1</sup>	\$0 copayment	30% of the total cost
	Medicare-Covered	\$35 copayment	30% of the total cost
ing	Routine Exam	\$0 copayment	Not covered
Hearing Services	Hearing Aids	\$699 copayment per Advanced hearing aid or \$999 copayment per Premium hearing aid	Not covered
	Medicare-Covered <sup>1</sup>	\$30 copayment	30% of the total cost
Dental Services	Embedded Preventive	\$0 copayment Includes exams, fluoride treatment, cleanings, X-rays; limits apply	20% of the total cost Includes exams, fluoride treatment, cleanings, X-rays; Iimits apply
	Optional	Covered for additional premium; see last page of this summary	
	Medicare-Covered Exams/Screening	\$35 copayment per exam \$0 copayment for glaucoma screening	30% of the total cost per exam 30% of the total cost for glaucoma screening
rvices	Routine Exam	There is no coinsurance, or copayment for one routine vision exam (including refraction) per calendar year.	
Vision Servic	Medicare-Covered Eyewear	20% of the total cost for one pair of Medicare-covered eyeglasses or contact lenses after each cataract surgery	30% of the total cost for one pair of Medicare-covered eyeglasses or contact lenses after each cataract surgery
	Routine Eyeglasses or Contact Lenses		endar year for any combination of iption eyewear

<sup>&</sup>lt;sup>1</sup> Services may require prior authorization. See the Evidence of Coverage for more information.

# Providence Medicare Bridge + Rx (HMO-POS)

Benefits		In-Network	Out-Of-Network
Health ces	Inpatient Visit <sup>1</sup>	\$300 copayment each day for days 1-5 and \$0 copayment each day for days 6-90	30% of the total cost per admission
Mental Health Services	Outpatient Individual <sup>1</sup> and Group Therapy Visit <sup>1</sup>	\$30 copayment	30% of the total cost
Skilled I	Nursing Facility (SNF) <sup>1</sup>	\$0 copayment each day for days 1-20 and \$214 copayment each day for days 21-100	30% of the total cost for each benefit period (days 1-100)
Physica	l Therapy <sup>1</sup>	\$30 copayment	30% of the total cost
Ambula	nce <sup>1</sup>	\$275 co	payment
Transpo	rtation	Not covered	
Medicar	re Part B Drugs <sup>1</sup>	0% - 20% of the total cost (Insulin cost share up to \$35 per month)	30% of the total cost (Insulin cost share up to \$35 per month)
Alternative Care (visit limits)		Chiropractic: \$20 copayment; 18 visits every calendar year Acupuncture: \$20 copayment; 18 visits every calendar year Naturopath: \$20 copayment; 6 visits every calendar year	Not covered
Meal Delivery Program (post-discharge only)		\$0 copayment for 2 meals per day for 14 days, following a qualifying inpatient hospitalization	Not covered
Over-the-Counter Items		\$65 allowance every three months (retail card, catalog, online, mail, and telephonic ordering)	
Personal Emergency Response System (PERS)		\$0 copayment Not covered	
Wellness Program		\$0 copayment for monthly gym membership with participating fitness clubs	
Wig		There is no coinsurance, or copayment for one synthetic wig due to hair loss from chemotherapy	

 $<sup>^{</sup>f 1}$  Services may require prior authorization. See the Evidence of Coverage for more information.

# **Prescription Drug Benefits**

# Providence Medicare Bridge + Rx (HMO-POS)

Prescription Drug Deductible			
Yearly Deductible (Applies to all tiers)  There is no prescription drug deductible for this plan.			
Initial Coverage	You pay the following until your total yearly out-of-pocket costs reach \$2,000. You may get your drugs at network retail pharmacies and mail-order pharmacies.		

# Preferred Retail and Mail-Order Cost Sharing

	Up to 30 days	Up to 60 days	Up to 100 days
Tier 1 (Preferred Generic)	\$0 copayment	\$0 copayment	\$0 copayment
	\$10 copayment	\$20 copayment	\$30 copayment
Tier 2 (Generic)	Mail Order: \$0 copayment	Mail Order: \$0 copayment	Mail Order: \$0 copayment
Tier 3 (Preferred Brand)	\$40 copayment (\$35 copayment for insulin)	\$80 copayment (\$70 copayment for insulin)	\$120 copayment (Preferred Retail: \$105 copayment for insulin Mail Order: \$95 copayment for insulin)
Tier 4 (Non-Preferred Drug)	\$100 copayment (\$35 copayment for insulin)	\$200 copayment (\$70 copayment for insulin)	\$300 copayment (Preferred Retail: \$105 copayment for insulin  Mail Order: \$95 copayment for insulin)
Tier 5 (Specialty)	33% of the total cost	Not Covered	Not Covered

## **Prescription Drug Benefits**

# **Providence Medicare Bridge + Rx (HMO-POS)**

Standard Retail Cost Sharing			
	Up to 30 days	Up to 60 days	Up to 100 days
Tier 1 (Preferred Generic)	\$16 copayment	\$32 copayment	\$48 copayment
Tier 2 (Generic)	\$20 copayment	\$40 copayment	\$60 copayment
Tier 3 (Preferred Brand)	\$47 copayment (\$35 copayment for insulin)	\$94 copayment (\$70 copayment for insulin)	\$141 copayment (\$105 copayment for insulin)
Tier 4 (Non-Preferred Drug)	\$100 copayment (\$35 copayment for insulin)	\$200 copayment (\$70 copayment for insulin)	\$300 copayment (\$105 copayment for insulin)
Tier 5 (Specialty)	33% of the total cost	Not Covered	Not Covered

If you reside in a long-term care facility, you pay the same as at a standard retail pharmacy. You may get drugs from an out-of-network pharmacy but may pay more than you pay at an in-network pharmacy. You may get drugs from a standard in-network pharmacy but may pay more than you pay at a preferred in-network pharmacy.

Catastrophic Coverage	After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$2,000,
(Applies to all tiers)	the plan pays the full cost for your Part D covered drugs. You pay nothing.

The Formulary and/or pharmacy network may change at any time. You will receive notice when necessary.

**Important Message About What You Pay for Vaccines** - Our plan covers most Part D vaccines at no cost to you. Call Customer Service for more information.

**Important Message About What You Pay for Insulin** - You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on.

# **Optional Supplemental Dental**

**Providence Medicare Bridge + Rx (HMO-POS)** 

#### **Please Note:**

Optional Benefits: You must pay an extra premium each month for these benefits.

**Cost Sharing:** While you can see any dentist, our in-network providers have agreed to accept a contracted rate for the services they provide. This means cost sharing will be lower if you see an in-network provider.

Option 1: Providence Basic Dental Benefits include: Preventive (See Page 4) and Comprehensive Dental			
Monthly Premium	Additional \$37.50 per month. You must keep paying your Medicare Part B and monthly plan premium.		
Benefits	In-Network Out-Of-Network		
Deductible	\$50	\$150	
Annual Benefit Maximum \$1,000 every calendar year			
Diagnostic and Preventive Care*	You pay 0%	You pay 20%	
Basic Care*	You pay 30% for fillings	You pay 60%	
basic Gale	You pay 50% for all other services		
Major Restorative Care* (e.g., crowns, bridges)	You pay 50%	You pay 60%	

# **Optional Supplemental Dental**

# **Providence Medicare Bridge + Rx (HMO-POS)**

Option 2: Providence Enhanced Dental Benefits include: Preventive (See Page 4) and Comprehensive Dental			
Monthly Premium	Additional \$53.50 per month. You must keep paying your Medicare Part B and monthly plan premium.		
Benefits	In-Network Out-Of-Network		
Deductible	\$50 \$150		
Annual Benefit Maximum	\$1,500 every calendar year		
Diagnostic and Preventive Care*	You pay 0% You pay 20%		
Basic Care*	You pay 30% for fillings	You pay 60%	
	You pay 50% for all other services		
Major Restorative Care* (e.g., crowns, bridges)	You pay 50%	You pay 60%	

<sup>\*</sup>Limitations and exclusions apply. Please refer to your Evidence of Coverage for a complete list of covered dental services. Members must use a Medicare-contracted provider. Out-of-network dentists may charge more than the amount allowed by Providence Medicare Advantage Plans.



# 2025 Summary of Benefits

**Providence Medicare Choice + Rx (HMO-POS)** 

January 1, 2025 - December 31, 2025

This plan is available in Clackamas, Columbia, Crook, Deschutes, Hood River, Jefferson, Lane, Marion, Multnomah, Polk, Washington, Wheeler, and Yamhill counties in Oregon and Clark County in Washington.

#### When You Join Providence

You are not just part of an insurance policy but part of a community of care, focused on your health and well-being. This Summary of Benefits is provided to help you make the right health care decisions. It is a short guide of what we would cover and what you would pay if you joined our Providence Medicare Choice + Rx (HMO-POS). To be clear, this is not a complete breakdown of benefits, and will not list every service that we cover, nor every limitation or exclusion. Plans may offer supplemental benefits in addition to Part C and Part D benefits.

For a complete list of services that we cover, please refer to the Evidence of Coverage (EOC). You can request a printed copy by visiting **ProvidenceHealthAssurance.com/EOC** or by calling our Customer Service department at one of the numbers listed in the "Get in touch" section below.

#### Plan Overview

Providence Health Assurance is an HMO, HMO-POS and HMO SNP with Medicare and Oregon Health Plan contracts. Enrollment in Providence Health Assurance depends on contract renewal.

Not only do our plan members get all of the benefits covered by Original Medicare, they also get some extra benefits outlined in this summary.

#### Who Can Join?

To join our plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area. Our service area includes Clackamas, Columbia, Crook, Deschutes, Hood River, Jefferson, Lane, Marion, Multnomah, Polk, Washington, Wheeler, and Yamhill counties in Oregon and Clark County in Washington.

#### **Get In Touch**

Questions? We're here to help seven days a week from 8 a.m. to 8 p.m. (Pacific Time).

- + If you're a member of this plan, call us toll-free at 1-800-603-2340 (TTY: 711)
- $+\,$  If you're not a member of this plan, call us toll-free at 1-800-457-6064 (TTY: 711 / 1-800-855-7100 )
- + You can also visit us online at **ProvidenceHealthAssurance.com**

## **Helpful Resources**

- + Visit **ProvidenceHealthAssurance.com/findaprovider** to see our plan's Provider and Pharmacy Directory or to request a printed copy. You can also call us to have a printed copy mailed to you.
- + Want to see our plan's formulary (list of Part D prescription drugs), including any restrictions? Visit **ProvidenceHealthAssurance.com/Formulary**, or give us a call for a printed copy.
- + To learn more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook, view it online at **www.Medicare.gov** or request a printed copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, seven days a week. TTY users should call 1-877-486-2048.

# **Providence Medicare Choice + Rx (HMO-POS)**

	\$82	
Monthly Plan Premium	In addition, you must continue to pay your Medicare Part B premium.	
Annual Medical Deductible	\$0 There is no medical deductible for in- or out-of-network services.	
Maximum Out-of-Pocket	Your yearly limit(s) for this plan:	
Responsibility (does not include prescription drugs)	In-network: \$5,000	Out-of-network: No Maximum

Benefits		In-Network	Out-Of-Network
Inpatient Hospital Coverage <sup>1</sup>		\$300 copayment each day for days 1-6 and \$0 copayment each day for day 7 and beyond	20% of the total cost per admission
Outpatient Hospital Coverage <sup>1</sup>		\$350 copayment for outpatient surgery at a hospital facility	20% of the total cost
Ambulatory Surgical Center (ASC) Services <sup>1</sup>		\$250 copayment for outpatient surgery at an Ambulatory Surgical Center	20% of the total cost
Doctor Visits	Primary Care Provider Visit	\$15 copayment	\$25 copayment
	Specialist Visit	\$30 copayment	\$50 copayment
Preventive Care (e.g., annual check-ups, immunizations, flu shots)		You pay nothing	20% of the total cost
Emergency Care		\$125 copayment If you are admitted to the hospital within 24 hours, the emergency care copayment will be waived.	
Urgently Needed Services		\$25 copayment  If you are admitted to the hospital within 24 hours, the urgent care copayment will be waived.	

Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call our Customer Service number or see your Evidence of Coverage for more information, including the cost sharing that applies to out-of-network services. For 2025, referrals are not required for in-network specialists visits and Medicare-covered services.

<sup>&</sup>lt;sup>1</sup> Services may require prior authorization. See the Evidence of Coverage for more information.

# **Providence Medicare Choice + Rx (HMO-POS)**

Benef	its	In-Network	Out-Of-Network
vices/ ing	Diagnostic Radiology Services (e.g., MRI, ultrasounds, CT scans)	20% of the total cost up to \$250 per day	20% of the total cost
Diagnostic Services, Labs/Imaging	Therapeutic Radiology Services <sup>1</sup>	20% of the total cost	20% of the total cost
nost abs,	Outpatient X-rays	\$15 copayment per day	20% of the total cost
Diagi La	Diagnostic Tests and Procedures <sup>1</sup>	20% of the total cost	20% of the total cost
	Lab Services <sup>1</sup>	\$0 copayment	20% of the total cost
	Medicare-Covered	\$30 copayment	20% of the total cost
ing	Routine Exam	\$0 copayment	Not covered
Hearing Services	Hearing Aids	\$699 copayment per Advanced hearing aid or \$999 copayment per Premium hearing aid	Not covered
	Medicare-Covered <sup>1</sup>	\$30 copayment	20% of the total cost
Dental Services	Embedded Preventive	\$0 copayment Includes exams, fluoride treatment, cleanings, X-rays; limits apply	20% of the total cost Includes exams, fluoride treatment, cleanings, X-rays; Iimits apply
	Optional	Covered for additional premium; see last page of this summar	
	Medicare-Covered Exams/Screening	\$30 copayment per exam \$0 copayment for glaucoma screening	20% of the total cost per exam 20% of the total cost for glaucoma screening
rvices	Routine Exam	There is no coinsurance, or copayment for one routine vision exam (including refraction) per calendar year.	
Vision Servic	Medicare-Covered Eyewear	\$0 copayment for one pair of Medicare-covered eyeglasses or contact lenses after each cataract surgery	20% of the total cost for one pair of Medicare-covered eyeglasses or contact lenses after each cataract surgery
	Routine Eyeglasses or Contact Lenses	Allowance of up to \$250 per calendar year for any combination of routine prescription eyewear	

<sup>&</sup>lt;sup>1</sup> Services may require prior authorization. See the Evidence of Coverage for more information.

# **Providence Medicare Choice + Rx (HMO-POS)**

Benefits		In-Network	Out-Of-Network	
Health ces	Inpatient Visit <sup>1</sup>	\$275 copayment each day for days 1-6 and \$0 copayment each day for days 7-90	20% of the total cost per admission	
Mental Health Services	Outpatient Individual <sup>1</sup> and Group Therapy Visit <sup>1</sup>	\$30 copayment	20% of the total cost	
Skilled	Nursing Facility (SNF) <sup>1</sup>	\$0 copayment each day for days 1-20 and \$214 copayment each day for days 21-100	20% of the total cost for each benefit period (days 1-100)	
Physica	l Therapy <sup>1</sup>	\$30 copayment	20% of the total cost	
Ambula	nce <sup>1</sup>	\$275 copayment		
Transpo	ortation	Not covered		
Medicare Part B Drugs <sup>1</sup>		0% - 20% of the total cost (Insulin cost share up to \$35 per month)	20% of the total cost (Insulin cost share up to \$35 per month)	
Meal Delivery Program (post- discharge only)		\$0 copayment for 2 meals per day for 14 days, following a qualifying inpatient hospitalization	Not covered	
Over-the-Counter Items		\$30 allowance every three months (retail card, catalog, online, mail, and telephonic ordering)		
Personal Emergency Response System (PERS)		\$0 copayment Not covered		
Wellness Program		\$0 copayment for monthly gym membership with participating fitness clubs		
Wig		There is no coinsurance, or copayment for one synthetic wig due to hair loss from chemotherapy		

 $<sup>^{</sup>f 1}$  Services may require prior authorization. See the Evidence of Coverage for more information.

# **Prescription Drug Benefits**

# **Providence Medicare Choice + Rx (HMO-POS)**

Prescription Drug Deductible				
Yearly Deductible (Applies to all tiers)	There is no prescription drug deductible for this plan.			
Initial Coverage	You pay the following until your total yearly out-of-pocket costs reach \$2,000. You may get your drugs at network retail pharmacies and mail-order pharmacies.			
Preferred Retail and Mail-	Order Cost Sharing			
	Up to 30 days Up to 60 days Up to 100 days			
Tier 1 (Preferred Generic)	\$0 copayment	\$0 copayment	\$0 copayment	
Tier 2 (Generic)	\$10 copayment  Mail Order: \$0 copayment	\$20 copayment  Mail Order: \$0 copayment	\$30 copayment  Mail Order: \$0 copayment	
Tier 3 (Preferred Brand)	\$40 copayment (\$35 copayment for insulin)	\$80 copayment (\$70 copayment for insulin)	\$120 copayment (Preferred Retail: \$105 copayment for insulin Mail Order: \$95 copayment for insulin)	
Tier 4 (Non-Preferred Drug)	\$100 copayment (\$35 copayment for insulin)	\$200 copayment (\$70 copayment for insulin)	\$240 copayment (Preferred Retail: \$105 copayment for insulin  Mail Order: \$95 copayment for insulin)	

33% of the total cost

Tier 5 (Specialty)

Not Covered

**Not Covered** 

## **Prescription Drug Benefits**

# **Providence Medicare Choice + Rx (HMO-POS)**

Standard Retail Cost Sharing				
	Up to 30 days	Up to 60 days	Up to 100 days	
Tier 1 (Preferred Generic)	\$14 copayment	\$28 copayment	\$42 copayment	
Tier 2 (Generic)	\$20 copayment	\$40 copayment	\$60 copayment	
Tier 3 (Preferred Brand)	\$47 copayment (\$35 copayment for insulin)	\$94 copayment (\$70 copayment for insulin)	\$141 copayment (\$105 copayment for insulin)	
Tier 4 (Non-Preferred Drug)	\$100 copayment	\$200 copayment	\$300 copayment	
Tier 5 (Specialty)	33% of the total cost	Not Covered	Not Covered	

If you reside in a long-term care facility, you pay the same as at a standard retail pharmacy. You may get drugs from an out-of-network pharmacy but may pay more than you pay at an in-network pharmacy. You may get drugs from a standard in-network pharmacy but may pay more than you pay at a preferred in-network pharmacy.

Catastrophic Coverage	After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$2,000,
(Applies to all tiers)	the plan pays the full cost for your Part D covered drugs. You pay nothing.

The Formulary and/or pharmacy network may change at any time. You will receive notice when necessary.

**Important Message About What You Pay for Vaccines** - Our plan covers most Part D vaccines at no cost to you. Call Customer Service for more information.

**Important Message About What You Pay for Insulin** - You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on.

# **Optional Supplemental Dental**

**Providence Medicare Choice + Rx (HMO-POS)** 

#### **Please Note:**

Optional Benefits: You must pay an extra premium each month for these benefits.

**Cost Sharing:** While you can see any dentist, our in-network providers have agreed to accept a contracted rate for the services they provide. This means cost sharing will be lower if you see an in-network provider.

Option 1: Providence Dental Basic Benefits include: Preventive (See Page 4) and Comprehensive Dental				
Monthly Premium	Additional \$37.50 per month. You must keep paying your Medicare Part B and monthly plan premium.			
Benefits	In-Network Out-Of-Network			
Deductible	\$50	\$150		
Annual Benefit Maximum \$1,000 every calendar year				
Diagnostic and Preventive Care*	You hav 0%			
Basic Care*	You pay 30% for fillings	Vou nov 60%		
Dasic Gale	You pay 50% for all other services	You pay 60%		
Major Restorative Care* (e.g., crowns, bridges)	You pay 50%	You pay 60%		

# **Optional Supplemental Dental**

# **Providence Medicare Choice + Rx (HMO-POS)**

Option 2: Providence Dental Enhanced Benefits include: Preventive (See Page 4) and Comprehensive Dental				
Monthly Premium	Additional \$53.50 per month. You must keep paying your Medicare Part B and monthly plan premium.			
Benefits	In-Network Out-Of-Network			
Deductible	\$50 \$150			
Annual Benefit Maximum	\$1,500 every calendar year			
Diagnostic and Preventive Care*	YOU DAV 0% YOU DAV 20%			
You pay 30% for fillings  Basic Care*  You pay 30% for fillings  You pay 60%  You pay 50% for all other services		You pay 60%		
Major Restorative Care* (e.g., crowns, bridges)  You pay 50% You pay 60%		You pay 60%		

<sup>\*</sup>Limitations and exclusions apply. Please refer to your Evidence of Coverage for a complete list of covered dental services. Members must use a Medicare-contracted provider. Out-of-network dentists may charge more than the amount allowed by Providence Medicare Advantage Plans.



# 2025 Summary of Benefits

Providence Medicare Extra + Rx (HMO)

January 1, 2025 - December 31, 2025

This plan is available in Benton, Clackamas, Columbia, Crook, Deschutes, Hood River, Jefferson, Lane, Linn, Marion, Multnomah, Polk, Washington, Wheeler, and Yamhill counties in Oregon and Clark County in Washington.

#### When You Join Providence

You are not just part of an insurance policy but part of a community of care, focused on your health and well-being. This Summary of Benefits is provided to help you make the right health care decisions. It is a short guide of what we would cover and what you would pay if you joined our Providence Medicare Extra + Rx (HMO). To be clear, this is not a complete breakdown of benefits, and will not list every service that we cover, nor every limitation or exclusion. Plans may offer supplemental benefits in addition to Part C and Part D benefits.

For a complete list of services that we cover, please refer to the Evidence of Coverage (EOC). You can request a printed copy by visiting **ProvidenceHealthAssurance.com/EOC** or by calling our Customer Service department at one of the numbers listed in the "Get in touch" section below.

#### Plan Overview

Providence Health Assurance is an HMO, HMO-POS and HMO SNP with Medicare and Oregon Health Plan contracts. Enrollment in Providence Health Assurance depends on contract renewal.

Not only do our plan members get all of the benefits covered by Original Medicare, they also get some extra benefits outlined in this summary.

#### Who Can Join?

To join our plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area. Our service area includes Benton, Clackamas, Columbia, Crook, Deschutes, Hood River, Jefferson, Lane, Linn, Marion, Multnomah, Polk, Washington, Wheeler, and Yamhill counties in Oregon and Clark County in Washington.

#### **Get In Touch**

Questions? We're here to help seven days a week from 8 a.m. to 8 p.m. (Pacific Time).

- + If you're a member of this plan, call us toll-free at 1-800-603-2340 (TTY: 711)
- + If you're not a member of this plan, call us toll-free at 1-800-457-6064 (TTY: 711 / 1-800-855-7100)
- + You can also visit us online at **ProvidenceHealthAssurance.com**

## **Helpful Resources**

- + Visit **ProvidenceHealthAssurance.com/findaprovider** to see our plan's Provider and Pharmacy Directory or to request a printed copy. You can also call us to have a printed copy mailed to you.
- + Want to see our plan's formulary (list of Part D prescription drugs), including any restrictions? Visit **ProvidenceHealthAssurance.com/Formulary**, or give us a call for a printed copy.
- + To learn more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook, view it online at **www.Medicare.gov** or request a printed copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, seven days a week. TTY users should call 1-877-486-2048.

	\$161
Monthly Plan Premium	In addition, you must continue to pay your Medicare Part B premium.
Annual Medical Deductible	\$0 There is no medical deductible.
Maximum Out-of-Pocket	Your yearly limit(s) for this plan:
Responsibility (does not include prescription drugs)	In-network: \$4,000

Benefits		In-Network	
Inpatient Hospital Coverage <sup>1</sup>		\$250 copayment each day for days 1-5 and \$0 copayment each day for day 6 and beyond	
Outpatient Hosp	oital Coverage <sup>1</sup>	\$150 copayment for outpatient surgery at a hospital facility	
Ambulatory Surg Services <sup>1</sup>	gical Center (ASC)	\$100 copayment for outpatient surgery at an Ambulatory Surgical Center	
Doctor Visits	Primary Care Provider Visit	\$0 copayment	
Doctor Visits	Specialist Visit	\$20 copayment	
Preventive Care (e.g., annual check-ups, immunizations, flu shots)		You pay nothing	
Emergency Care		\$125 copayment If you are admitted to the hospital within 24 hours, the emergency care copayment will be waived.	
Urgently Needed Services		\$25 copayment If you are admitted to the hospital within 24 hours, the urgent care copayment will be waived.	

 $<sup>^{</sup>f 1}$  Services may require prior authorization. See the Evidence of Coverage for more information.

Benef	its	In-Network
Diagnostic Services/ Labs/Imaging	Diagnostic Radiology Services (e.g., MRI, ultrasounds, CT scans) <sup>1</sup>	15% of the total cost up to \$250 per day
	Therapeutic Radiology Services <sup>1</sup>	15% of the total cost
osti bs/I	Outpatient X-rays	\$0 copayment
Diagn La	Diagnostic Tests and Procedures <sup>1</sup>	20% of the total cost
	Lab Services <sup>1</sup>	\$0 copayment
<b>50 (0</b>	Medicare-Covered	\$20 copayment
Hearing Services	Routine Exam	\$0 copayment
Se	Hearing Aids	\$699 copayment per Advanced hearing aid or \$999 copayment per Premium hearing aid
<b>v</b>	Medicare-Covered <sup>1</sup>	\$20 copayment
Dental Services	Embedded Preventive	\$0 copayment Includes exams, fluoride treatment, cleanings, X-rays; limits apply
S)	Optional	Covered for additional premium; see last page of this summary
ú	Medicare-Covered Exams/Screening	\$20 copayment per exam \$0 copayment for glaucoma screening
ervice	Routine Exam	There is no coinsurance, or copayment for one routine vision exam (including refraction) per calendar year.
'Ision Services	Medicare-Covered Eyewear	\$0 copayment for one pair of Medicare-covered eyeglasses or contact lenses after each cataract surgery
>	Routine Eyeglasses or Contact Lenses	Allowance of up to \$250 per calendar year for any combination of routine prescription eyewear
lealth	Inpatient Visit <sup>1</sup>	\$200 copayment each day for days 1-7 and \$0 copayment each day for days 8-90
Mental Health Services	Outpatient Individual <sup>1</sup> and Group Therapy Visit <sup>1</sup>	\$20 copayment

 $<sup>^{</sup>f 1}$  Services may require prior authorization. See the Evidence of Coverage for more information.

Benefits	In-Network	
Skilled Nursing Facility (SNF) <sup>1</sup>	\$0 copayment each day for days 1-20 and \$214 copayment each day for days 21-100	
Physical Therapy <sup>1</sup>	\$20 copayment	
Ambulance <sup>1</sup>	\$275 copayment	
Transportation	\$0 copayment for 24 one-way trips (max of 25 miles each)	
Medicare Part B Drugs <sup>1</sup>	0% - 20% of the total cost (Insulin cost share up to \$35 per month)	
Meal Delivery Program (post- discharge only)	\$0 copayment for 2 meals per day for 14 days, following a qualifying inpatient hospitalization	
Over-the-Counter Items	\$160 allowance every three months (retail card, catalog, online, mail, and telephonic ordering)	
Personal Emergency Response System (PERS)	\$0 copayment	
Wellness Program	\$0 copayment for monthly gym membership with participating fitness clubs	
Wig	There is no coinsurance, or copayment for one synthetic wig due to hair loss from chemotherapy	

 $<sup>^{</sup>f 1}$  Services may require prior authorization. See the Evidence of Coverage for more information.

# **Prescription Drug Benefits**

Providence Medicare Extra + Rx (HMO)					
Prescription Drug Deductible					
Yearly Deductible (Applies to all tiers)	There is no prescription drug deductible for this plan.				
You pay the following until your total yearly out-of-pocket costs reach \$2,000. You may get your drugs at network retail pharmacies and mail-order pharmacies.					
Preferred Retail and Mail-	Order Cost Sharing				
	Up to 30 days Up to 60 days Up to 100 days				
Tier 1 (Preferred Generic)	\$0 copayment	\$0 copayment	\$0 copayment		
Tier 2 (Generic)	\$10 copayment  Mail Order: \$0 copayment	\$20 copayment  Mail Order: \$0 copayment	\$30 copayment  Mail Order: \$0  copayment		

Tier 1 (Preferred Generic)	\$0 copayment	\$0 copayment	\$0 copayment
Tier 2 (Generic)	\$10 copayment  Mail Order: \$0  copayment	\$20 copayment  Mail Order: \$0 copayment	\$30 copayment  Mail Order: \$0 copayment
Tier 3 (Preferred Brand)	\$40 copayment (\$35 copayment for insulin)	\$80 copayment (\$70 copayment for insulin)	\$120 copayment (Preferred Retail: \$105 copayment for insulin Mail Order: \$95 copayment for insulin)
Tier 4 (Non-Preferred Drug)	\$90 copayment (\$35 copayment for insulin)	\$180 copayment (\$70 copayment for insulin)	\$180 copayment (Preferred Retail: \$105 copayment for insulin  Mail Order: \$95 copayment for insulin)
Tier 5 (Specialty)	33% of the total cost	Not Covered	Not Covered

## **Prescription Drug Benefits**

# **Providence Medicare Extra + Rx (HMO)**

Standard Retail Cost Sharing				
	Up to 30 days	Up to 60 days	Up to 100 days	
Tier 1 (Preferred Generic)	\$12 copayment	\$24 copayment	\$36 copayment	
Tier 2 (Generic)	\$20 copayment	\$40 copayment	\$60 copayment	
Tier 3 (Preferred Brand)	\$47 copayment (\$35 copayment for insulin)	\$94 copayment (\$70 copayment for insulin)	\$141 copayment (\$105 copayment for insulin)	
Tier 4 (Non-Preferred Drug)	\$100 copayment (\$35 copayment for insulin)	\$200 copayment (\$70 copayment for insulin)	\$300 copayment (\$105 copayment for insulin)	
Tier 5 (Specialty)	33% of the total cost	Not Covered	Not Covered	

If you reside in a long-term care facility, you pay the same as at a standard retail pharmacy. You may get drugs from an out-of-network pharmacy but may pay more than you pay at an in-network pharmacy. You may get drugs from a standard in-network pharmacy but may pay more than you pay at a preferred in-network pharmacy.

Catastrophic Coverage	After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$2,000,
(Applies to all tiers)	the plan pays the full cost for your Part D covered drugs. You pay nothing.

The Formulary and/or pharmacy network may change at any time. You will receive notice when necessary.

**Important Message About What You Pay for Vaccines** - Our plan covers most Part D vaccines at no cost to you. Call Customer Service for more information.

**Important Message About What You Pay for Insulin** - You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on.

# **Optional Supplemental Dental**

**Providence Medicare Extra + Rx (HMO)** 

#### **Please Note:**

Optional Benefits: You must pay an extra premium each month for these benefits.

**Cost Sharing:** While you can see any dentist, our in-network providers have agreed to accept a contracted rate for the services they provide. This means cost sharing will be lower if you see an in-network provider.

Option 1: Providence De Benefits include: Preventive	ental Basic (See Page 4) and Comprehensive Dent	al
Monthly Premium	Additional \$37.50 per month. You must keep paying your Medicare Part B and monthly plan premium.	
Benefits	In-Network	Out-Of-Network
Deductible	\$50	\$150
Annual Benefit Maximum	\$1,000 every calendar year	
Diagnostic and Preventive Care*	You pay 0%	You pay 20%
Basic Care*	You pay 30% for fillings	You pay 60%
	You pay 50% for all other services	Tou pay 00%
Major Restorative Care* (e.g., crowns, bridges)	You pay 50%	You pay 60%

# **Optional Supplemental Dental**

Option 2: Providence Dental Enhanced Benefits include: Preventive (See Page 4) and Comprehensive Dental			
Monthly Premium	Additional \$53.50 per month. You must keep paying your Medicare Part B and monthly plan premium.		
Benefits	In-Network	Out-Of-Network	
Deductible	\$50	\$150	
Annual Benefit Maximum	\$1,500 every calendar year		
Diagnostic and Preventive Care*	You pay 0%	You pay 20%	
Basic Care*	You pay 30% for fillings  You pay 50% for all other services	You pay 60%	
Major Restorative Care* (e.g., crowns, bridges)	You pay 50%	You pay 60%	

<sup>\*</sup>Limitations and exclusions apply. Please refer to your Evidence of Coverage for a complete list of covered dental services. Members must use a Medicare-contracted provider. Out-of-network dentists may charge more than the amount allowed by Providence Medicare Advantage Plans.



# **Scope of Appointment**

(Refer to page 2 for product type descriptions)

The Centers for Medicare and Medicaid Services requires agents to document the scope of a marketing appointment\* prior to any individual sales meeting to ensure understanding of what will be discussed between the agent and the Medicare beneficiary (or their authorized representative). All information provided on this form is confidential and should be completed by each person with Medicare or their authorized representative.

Please initial below beside the type of product(s) you want the agent to discuss.

(North to	page 2 for product type descriptions,		
	Stand-alone Medicare Prescription Dr	ug Plans (Part D)	
	Medicare Advantage Plans (Part C) and	d Cost Plans	
	Dental/Vision/Hearing Products		
	Hospital Indemnity Products		
	Medicare Supplement (Medigap) Produ	ucts	
you initialed contracted k may also be	his form, you agree to a meeting with a labove. Please note, the person who wing a Medicare plan. They do not work direction paid based on your enrollment in a plan an, affect your current or future Medical issed.	II discuss the products is either en ectly for the federal government. . Signing this form does NOT obliga	nployed or This individual ate you to
Beneficiary	y or Authorized Representative Sign	ature and Signature Date	
SIGNATURE			/ / SIGNATURE DATE
If you are t	he authorized representative, pleas	e sign above and print below	
REPRESENTAT	IVE'S NAME	YOUR RELATIONSHIP TO THE BENEFICI	ARY

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#### To be completed by Agent

AGENT NAME	AGENT PHONE NUMBER
DENEETCIADV NAME	BENEFICIARY PHONE NUMBER
BENEFICIARY NAME	BENEFICIARY PHONE NUMBER
BENEFICIARY ADDRESS	INITIAL METHOD OF CONTACT
AGENT'S SIGNATURE	
	/ /
PLAN(S) THE AGENT REPRESENTED DURING THIS MEETING	DATE APPOINTMENT COMPLETED
Agent, if the form was not signed by beneficiary at least 48 hours pr was not documented prior to the meeting:	ior, provide explanation why SOA

#### Stand-alone Medicare Prescription Drug Plans (Part D)

**Medicare Prescription Drug Plan (PDP):** A stand-alone drug plan that adds prescription drug coverage to Original Medicare, some Medicare Cost Plans, some Medicare Private-Fee-for-Service Plans, and Medicare Medical Savings Account Plans.

## Medicare Advantage Plans (Part C) and Cost Plans

Medicare Health Maintenance Organization (HMO): A Medicare Advantage Plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. In most HMOs, you can only get your care from doctors or hospitals in the plan's network (except in emergencies).

**Medicare Preferred Provider Organization (PPO) Plan:** A Medicare Advantage Plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. PPOs have network doctors and hospitals but you can also use out-of-network providers, usually at a higher cost.

Medicare Private Fee-For-Service (PFFS) Plan: A Medicare Advantage Plan in which you may go to any Medicare-approved doctor, hospital and provider that accepts the plan's payment, terms and conditions and agrees to treat you — not all providers will. If you join a PFFS Plan that has a network, you can see any of the network providers who have agreed to always treat plan members. You will usually pay more to see out-of-network providers.

<sup>\*</sup>Scope of Appointment documentation is subject to CMS record retention requirements.

**Medicare Point of Service (POS) Plan:** A type of Medicare Advantage Plan available in a local or regional area which combines the best feature of an HMO with an out-of-network benefit. Like the HMO, members are required to designate an in-network physician to be the primary health care provider. You can use doctors, hospitals, and providers outside of the network for an additional cost.

**Medicare Special Needs Plan (SNP):** A Medicare Advantage Plan that has a benefit package designed for people with special health care needs. Examples of the specific groups served include people who have both Medicare and Medicaid, people who reside in nursing homes, and people who have certain chronic medical conditions.

**Medicare Medical Savings Account (MSA) Plan:** MSA Plans combine a high deductible health plan with a bank account. The plan deposits money from Medicare into the account. You can use it to pay your medical expenses until your deductible is met.

**Medicare Cost Plan:** In a Medicare Cost Plan, you can go to providers both in and out of network. If you get services outside of the plan's network, your Medicare-covered services will be paid for under Original Medicare but you will be responsible for Medicare coinsurance and deductibles.

**Medicare Medicaid Plan (MMP):** An MMP is a private health plan designed to provide integrated and coordinated Medicare and Medicaid benefits for dual eligible Medicare beneficiaries.

#### **Dental/Vision/Hearing Products**

Plans offering additional benefits for consumers who are looking to cover needs for dental, vision, or hearing. These plans are not affiliated or connected to Medicare.

#### **Hospital Indemnity Products**

Plans offering additional benefits; payable to consumers based upon their medical utilization; sometimes used to defray copays/coinsurance. These plans are not affiliated or connected to Medicare.

## Medicare Supplement (Medigap) Products

Plans offering a supplemental policy to fill "gaps" in Original Medicare coverage. A Medigap policy typically pays some or all of the deductible and coinsurance amounts applicable to Medicare-covered services, and sometimes covers items and services that are not covered by Medicare, such as care outside of the country. These plans are not affiliated or connected to Medicare.

Providence Health Assurance is an HMO, HMO-POS and HMO SNP with Medicare and Oregon Health Plan contracts. Enrollment in Providence Health Assurance depends on contract renewal.



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#### IMPORTANT INFORMATION:

#### 2025 Medicare Star Ratings



Providence Medicare Advantage Plans - H9047

For 2025, Providence Medicare Advantage Plans - H9047 received the following Star Ratings from Medicare:

Overall Star Rating:  $\star\star\star\star$   $\Leftrightarrow$  Health Services Rating:  $\star\star\star\star$   $\Leftrightarrow$  Drug Services Rating:  $\star\star\star\star$ 



Every year, Medicare evaluates plans based on a 5-star rating system.

#### Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

The number of stars show how well a plan performs.

★★★★★ EXCELLENT

★★★☆ ABOVE AVERAGE

★★☆☆ AVERAGE

★★☆☆☆ BELOW AVERAGE

★☆☆☆☆ POOR

#### Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at Medicare.gov/plan-compare.

#### Questions about this plan?

Contact Providence Medicare Advantage Plans 7 days a week from 8:00 a.m. to 8:00 p.m. Pacific time at 800-457-6064 (toll-free) or 800-735-2900 (TTY). Current members please call 800-603-2340 (toll-free) or 711 (TTY).



# Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

#### **English**

ATTENTION: If you speak English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 1-800-603-2340 (TTY: 711) or speak to your provider."

#### **Español (Spanish)**

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 1-800-603-2340 (TTY: 711) o hable con su proveedor.

#### Việt (Vietnamese)

LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 1-800-603-2340 (Người khuyết tật: 711) hoặc trao đổi với người cung cấp dịch vụ của bạn."

## 中文 (Chinese-Simplified)

注意:如果您说中文,我们将免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务,以无障碍格式提供信息。致电 1-800-603-2340 (文本电话:711)或咨询您的服务提供商。"

#### 中文 (Chinese- Traditional)

注意:如果您說中文,我們可以為您提供免費語言協助服務。也可以免費提供適當的輔助工具與服務,以無障礙格式提供資訊。請致電 1-800-603-2340 (TTY:711)或與您的提供者討論。」

#### РУССКИЙ (Russian)

ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 1-800-603-2340 (ТТҮ: 711) или обратитесь к своему поставщику услуг.

#### 한국어 (Korean)

주의: 한국어 를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 1-800-603-2340 (TTY: 711)번으로 전화하거나 서비스 제공업체에 문의하십시오."

#### українська мова (Ukrainian)

УВАГА: Якщо ви розмовляєте українська мова, вам доступні безкоштовні мовні послуги. Відповідні допоміжні засоби та послуги для надання інформації у доступних форматах також доступні безкоштовно. Зателефонуйте за номером 1-800-603-2340 (ТТҮ: 711) або зверніться до свого постачальника».

#### 日本語 (Japanese)

注:日本語を話される場合、無料の言語支援サービスをご利用いただけます。アクセシブル(誰もが利用できるよう配慮された)な形式で情報を提供するための適切な補助支援やサービスも無料でご利用いただけます。1-800-603-2340 (TTY:711)までお電話ください。または、ご利用の事業者にご相談ください。

## العربية (Arabic)

تنبيه: إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتنسيقات يمكن الوصول إليها مجانًا. اتصل على الرقم 003-2340 لو 111) أو تحدث إلى مقدم الخدمة".

## ភាសាខ្មែរ (Khmer)

សូមយកចិត្តទុកដាក់៖ ប្រសិនបើអ្នកនិយាយ ភាសាខ្មែរ សេវាកម្មជំនួយភាសា ឥតគិតថ្លៃគឺមានសម្រាប់អ្នក។ ជំនួយ និងសេវាកម្មដែលជាការជួយដ៍សមរម្យ ក្នុងការផ្តល់ព័ត៌មានតាមទម្រង់ដែលអាចចូលប្រើប្រាស់បាន ក៏អាចរកបាន ដោយឥតគិតថ្លៃផងដែរ។ ហៅទូរសព្ទទៅ 1-800-603-2340 (TTY: 711) ឬនិយាយទៅកាន់អ្នកផ្តល់សេវារបស់អ្នក។"

#### **Deutsch (German)**

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenzdienste zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Rufen Sie 1-800-603-2340 (TTY: 711) an oder sprechen Sie mit Ihrem Provider."

فارسی (Farsi)

توجه: اگر فارسي صحبت مىكنيد، خدمات پشتيبانى زبانى رايگان در دسترس شما قرار دارد. همچنين كمكها و خدمات پشتيبانى مناسب براى ارائه اطلاعات در قالبهاى قابل دسترس، بهطور رايگان موجود مىباشند. با شماره 2340-603-18-1 (تلهتايپ: 711) تماس بگيريد يا با ارائهدهنده خود صحبت كنيد.

#### Français (French)

ATTENTION : Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 1-800-603-2340 (TTY : 711) ou parlez à votre fournisseur. »

## ไทย (Thai)

หมายเหตุ: หากคุณใช้ภาษา ไทย เรามีบริการความช่วยเหลือด้านภาษาฟรี นอกจากนี้ ยังมีเครื่องมือและบริการช่วยเหลือเพื่อให้ข้อมูลในรูปแบบที่เข้าถึงได้โดยไม่เสียค่าใช้จ่าย โปรดโทรติดต่อ 1-800-603-2340 (TTY: 711) หรือปรึกษาผู้ให้บริการของคุณ"

#### **Tagalog**

PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyong tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 1-800-603-2340 (TTY: 711) o makipag-usap sa iyong provider."

## አጣርኛ (Amharic)

ማሳሰቢያ፦ አማርኛ የሚናገሩ ከሆነ፣ የቋንቋ ድ*ጋ*ፍ አገልግሎት በነፃ ይቀርብልዎታል። መረጃን በተደራሽ ቅርጸት ለማቅረብ ተገቢ የሆኑ ተጨማሪ እንዛዎች እና አገልግሎቶች እንዲሁ በነፃ ይገኛሉ። በስልክ ቁጥር 1-800-603-2340 (TTY: 711) ይደውሉ ወይም አገልግሎት አቅራቢዎን ያናግሩ።"

## ਪੰਜਾਬੀ (Punjabi)

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਤੁਹਾਡੇ ਲਈ ਮੁਫ਼ਤ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ ਉਪਲਬਧ ਹੁੰਦੀਆਂ ਹਨ। ਪਹੁੰਚਯੋਗ ਫਾਰਮੈਟਾਂ ਵਿੱਚ ਜਾਣਕਾਰੀ ਪ੍ਰਦਾਨ ਕਰਨ ਲਈ ਢੁਕਵੇਂ ਪੂਰਕ ਸਹਾਇਕ ਸਾਧਨ ਅਤੇ ਸੇਵਾਵਾਂ ਵੀ ਮੁਫ਼ਤ ਵਿੱਚ ਉਪਲਬਧ ਹੁੰਦੀਆਂ ਹਨ। 1-800-603-2340 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ ਜਾਂ ਆਪਣੇ ਪ੍ਰਦਾਤਾ ਨਾਲ ਗੱਲ ਕਰੋ।"

#### ລາວ (Laos)

ເຊີນຊາບ: ຖ້າທ່ານເວົ້າພາສາ ລາວ, ຈະມີບໍລິການຊ່ວຍດ້ານພາສາແບບບໍ່ເສຍຄ່າໃຫ້ທ່ານ. ມີເຄື່ອງຊ່ວຍ ແລະ

ການບໍລິການແບບບໍ່ເສຍຄ່າທີ່ເໝາະສົມເພື່ອໃຫ້ຂໍ້ມູນໃນຮູບແບບທີ່ສາມາດເຂົ້າເຖິງໄດ້. ໂທຫາເບີ 1-800-603-2340 (TTY: 711) ຫຼື ລົມກັບຜູ້ໃຫ້ບໍລິການຂອງທ່ານ."

#### 국니ՅԵՐԵՆ (Armenian)

ՈԻՇԱԴՐՈՒԹՅՈՒՆ. Եթե խոսում եք հայերեն, Դուք կարող եք օգտվել լեզվական աջակցության անվճար ծառայություններից։ Մատչելի ձևաչափերով տեղեկատվություն տրամադրելու համապատասխան օժանդակ միջոցներն ու ծառայությունները նույնպես տրամադրվում են անվճար։ Չանգահարեք 1-800-603-2340 հեռախոսահամարով (TTY՝ 711) կամ խոսեք Ձեր մատակարարի հետ։

#### Lus Hmoob (Hmong)

LUS CEEV TSHWJ XEEB: Yog hais tias koj hais Lus Hmoob muaj cov kev pab cuam txhais lus pub dawb rau koj. Cov kev pab thiab cov kev pab cuam ntxiv uas tsim nyog txhawm rau muab lus qhia paub ua cov hom ntaub ntawv uas tuaj yeem nkag cuag tau rau los kuj yeej tseem muaj pab dawb tsis xam tus nqi dab tsi ib yam nkaus. Hu rau 1-800-603-2340 (TTY: 711) los sis sib tham nrog koj tus kws muab kev saib xyuas kho mob."

## हिंदी (Hindi)

ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएं उपलब्ध होती हैं। सुलभ प्रारूपों में जानकारी प्रदान करने के लिए उपयुक्त सहायक साधन और सेवाएँ भी निःशुल्क उपलब्ध हैं। 1-800-603-2340 (TTY: 711) पर कॉल करें या अपने प्रदाता से बात करें।"



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