

Important Information about the Individual & Family Special Enrollment Period

Dear Valued Customer,

Thank you for choosing Providence Health Plan for your individual health coverage. We are pleased to offer you the opportunity to request an accelerated effective date for your application of coverage.

If you do not request to accelerate your effective date, your policy will be effective the 1st of the month according to the regular prospective effective dates (as listed in the table on the Additional Information page).

If you'd like to request an accelerated effective date (which would start on the 1st of the month following our receipt of your completed Application), call our Membership Accounting team at **503-574-5791** or **888-816-1300** (**TTY: 711**), 8 a.m. to 5 p.m. (Pacific Time) Monday through Friday.

Your policy will be effective the first day of the month according to the effective dates table below, dependent on timely payment of your initial premium.

Date we receive your application	Effective date of your policy
September 1st - 30th	Your policy will be effective on October 1st .
October 1st - 31st	Your policy will be effective on November 1st .
November 1st - 30th	Your policy will be effective on December 1st .







2021 Oregon Application for Individual & Family Insurance

Thank you for choosing Providence Health Plan (PHP) for your individual health insurance coverage.

THIS FORM IS FOR NEW ENROLLMENT ONLY. DO NOT USE THIS FORM IF:

- You currently have an active Providence Health Plan Individual & Family insurance plan in the state of Oregon. To learn how to make changes to your existing plan, please see the attached Additional Information page.
- + You want to enroll with the Marketplace and/or need federal financial assistance to help pay your premiums. To determine if you qualify for federal assistance, you must apply for coverage at **Healthcare.gov**. You can also call the Health Insurance Marketplace at 1-800-318-2596 to learn more.
- + You're entitled to Medicare Part A and/or enrolled in Medicare Part B. For information about Providence medicare plans, please visit **ProvidenceHealthPlan.com/Medicare**.

If you need assistance completing your application, contact your Insurance Agent/Producer or call the Providence Health Plan Sales team at 503-574-5000 or 1-800-988-0088, TTY: 711.

Before You Begin

Here's some important information about this form.

Everyone listed on this form will be enrolled in the same single plan. A separate application is required for any family members who want coverage on different plans.

All plans purchased using this application will expire December 31, 2021. All plans are guaranteed renewable for the next plan year. We'll send you information at the end of the plan year, if you are eligible, about renewing your coverage for 2022.

Learn about different plans, compare coverage and check rates at **ProvidenceHealthPlan.com**.

This form does NOT cancel any active coverage you might already have. To avoid paying two premiums or having overlapping coverage, you need to cancel any currently active coverage you might have on a plan from either the Health Benefit Exchange or an employer, even if the policy is with Providence Health Plan.

Once you've completed this form:

Submit pages 1–6. If the form isn't signed, dated, fully completed, or if we need additional information, the date your coverage starts may be delayed. Your application will expire 60 days after the signature date, and we will not accept any postdated applications.

Step 1 of 5: Specify Enrollment Period

Select one of the following enrollment options:

Option 1:						
☐ I'm enrolling for new coverage during Open Enrollment (11/1/2020–12/15/2020)						
Open Enrollment is your opportunity to enroll for coverage without requiring a Qualifying Event.	We must receive your completed application no later than 12/15/2020. Your effective date will be 1/1/2021 upon timely receipt of your initial premium payment.					
Option 2:						
l'm enrolling for new coverage during a Speci	al Enrollment Period (1/1/2021-12/31/2021)					
You MUST have experienced one of the Qualifying Events listed below and submit your application and required documentation. We must receive this completed application and required documentation within 60 days of the qualifying event. /	Your effective date will be determined based on the type of qualifying event and the date we receive your completed application, conditioned on timely receipt of your initial premium payment. Your effective date cannot be prior to the qualifying event. Please see the attached Additional Information page to learn more.					
If you're applying outside of Open Enrollment ($11/1/2020-12/15/2020$), you MUST select a qualifying event:						
Involuntary loss of individual or group coverage except for failure to pay the premium	☐ Involuntary loss of Medicaid or CHIP coverage ☐ Loss of Advance Premium Tax Credit (APTC) or					
Marriage or domestic partnership* Birth, adoption, placement for adoption or	Cost Sharing Reductions (CSR) Newly eligible for a state- or federally-sponsored premium assistance program					
foster care of a child Qualfied Medical Child Support Order (QMCSO) or acquisition of legal guardianship	Newly gains access to an individual coverage HRA (ICHRA) or is newly provided a qualified small employer health reimbursement arrangement (QSEHRA)					
Permanent move to a new PHP service area that offers different health plan options	Survivor of domestic abuse/violence or spousal abandonment and wants to enroll in a health					
Loss of coverage as a dependent due to age	plan separate from the abuser or abandoner Denial of Medicaid or CHIP eligibility determined					
Loss of coverage due to end of marriage or domestic partnership*	after open enrollment ended or more than 60 days after a qualifying event					

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^{*}A Domestic Partner must be a member of the Policyholder's same sex, 18 years of age or older, and must have legally registered a Declaration of Domestic Partnership and obtained a Certificate of Registered Domestic Partnership in accordance with Oregon state law.

Step 2 of 5: Provide Member Information

Wh	o is this applicat	tion for? (Pleas	e choo	se	one.)		
	Myself only: You must be reside in our service are		and		Myself and my family: Includes you, your spoudomestic partner, your dependent children age and younger, and disabled dependents. Both your spouse/domestic partner must reside in conservice area.		ur dependent children age 25
	Myself and my spouse/ you and your spouse or reside in our service are	domestic partner. Both					
	Myself and my children dependent children age dependents. You, the Poservice area.	: Includes you, your 25 and younger, and c			age 20 and guardian is	younger. the Policy	nly: Includes dependent children The responsible parent or legal pholder. All enrolled dependent in our service area.
							d must have legally registered a in accordance with Oregon state law.
Аp	plicant/Policyho	lder Informatio	n				
	policyholder must be at l e changes to the plan.	east 18 years old, is fi	nancially	respo	onsible for th	e accoun	t and is the person authorized to
LAS	Т	FIRST					// DATE OF BIRTH (MM/DD/YYYY)
soc	IAL SECURITY NUMBER	EMAIL ADDRESS					PHONE SEX (CHECK ONE)
(Toba	e you used any tobacco pacco use is defined as an ave e last six months, except for	erage of at least four times	s per week		Yes	No	☐ Male ☐ Female
PHY	SICAL ADDRESS (NO P.O. E	BOX OR RETAIL/BUSINES	SS ADDRE	SSES	APAR	MENT/UN	IIT NUMBER
CITY			STATE	ZIP		COUN	NTY
MAII	LING ADDRESS (IF DIFFERI	ENT FROM HOME ADDRI	ESS)		APAR	MENT/UN	IIT NUMBER
CITY			STATE			COUN	NTY

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Step 3 of 5: List Dependents

01 | Dependent Information*:

Please include full, legal names. For a child-only plan, children must be age 20 and younger as of their effective date. For all other plans, children must be age 25 and younger as of their effective date. **If any dependents do not reside at the Policyholder's home address, you must complete Section 2 below.**

1				//
LAST NAME	FIRST NAME, MI	RELATION	SOCIAL SECURITY # DA	ATE OF BIRTH
SEX: M F	USES TOBACCO?**	es 🗌 No	LIVES WITH POLICYHOLDER	? Yes No
2				//
LAST NAME	, , , , , , , , , , , , , , , , , , ,	RELATION		ATE OF BIRTH
SEX: M F	USES TOBACCO?** Yo	es 🗌 No	LIVES WITH POLICYHOLDER	? ∐ Yes ∐ No
3				//
LAST NAME	FIRST NAME, MI	RELATION	0001/12 020011111 11	ATE OF BIRTH
SEX: M F	USES TOBACCO?** Y	es No	LIVES WITH POLICYHOLDER	? Yes No
4				//
LAST NAME	FIRST NAME, MI	RELATION	SOCIAL SECURITY # DA	ATE OF BIRTH
SEX: M F	USES TOBACCO?** Y	es 🗌 No	LIVES WITH POLICYHOLDER	? Yes No
5				//
LAST NAME	FIRST NAME, MI	RELATION	SOCIAL SECURITY # DA	ATE OF BIRTH
SEX: M F	USES TOBACCO?** Y	es 🗌 No	LIVES WITH POLICYHOLDER	? 🗌 Yes 🗌 No
02 Dependent(s) 1	Home Address(es) i	f Differen	nt from Policyholder:	
DEPENDENT'S LAST NAME		DEPEND	ENT'S FIRST NAME	MI
DEPENDENT'S HOME ADDR	RESS		APARTMENT/UNIT NUMBER	
CITY	STATE	ZIP	COUNTY	
2				
DEPENDENT'S LAST NAME		DEPEND	ENT'S FIRST NAME	MI
DEPENDENT'S HOME ADDR	RESS		APARTMENT/UNIT NUMBER	
CITY	STATE		COLINTY	

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Step 4 of 5: Choose a Plan

01 | Medical Plans:

You can learn more about each of the medical plans listed below by reading their corresponding Summary of Benefits and Coverage (SBC) at ProvidenceHealthPlan.com/sbc.

APPLICABLE COUNTIES	NETWORK	MEDICAL PLAN (CHECK ONE)
Clackamas, Hood River, Multnomah, Washington, Yamhill (Newberg zip code 97132 only)	Connect*	Connect 1500 Gold Connect 4500 Silver Connect 8550 Bronze
Benton, Clackamas, Clatsop, Crook, Deschutes, Douglas, Hood River, Jackson, Jefferson, Lane, Lincoln, Linn, Marion, Multnomah, Polk, Washington, Yamhill	Choice*	Oregon Standard Gold (Choice Network) Oregon Standard Silver (Choice Network) Oregon Standard Bronze (Choice Network) HSA Qualified 7000 Bronze (Choice Network)
Baker, Columbia, Coos, Curry, Gilliam, Grant, Harney, Josephine, Klamath, Lake, Malheur, Morrow, Sherman, Tillamook, Umatilla, Union, Wallowa, Wasco, Wheeler	Signature	Oregon Standard Gold (Signature Network) Oregon Standard Silver (Signature Network) Oregon Standard Bronze (Signature Network) HSA Qualified 7000 Bronze (Signature Network)
(PCP) upon enrollment. To choose from a	vailable Medical	choose a Medical Home and a Primary Care Provider Homes, PCPs, and doctors in your area, you can visit t Medical Homes, please see the attached Additional

Dental Plans: To purchase a dental plan, you MUST also purchase one of the above medical plans.

APPLICABLE COUNTIES **DENTAL PLAN (CHECK TO ENROLL)** All counties in Oregon Providence Progressive Dental

Providence Progressive Dental:

- + All covered members on the plan will be enrolled.
- + There is an additional premium of \$32 applied to each covered member on the policy.
- + Connect Plans: Coverage for children 18 and younger will be supplemental to the pediatric dental coverage already included under the medical plan.

Pediatric Dental Disclaimer:

Our Standard and HSA medical plans DO NOT include pediatric dental coverage. Under the health care reform law (the Affordable Care Act or ACA), if you purchase one of these plans outside of the Marketplace, we must have reasonable assurance that you have obtained separate pediatric dental coverage through a Marketplacecertified pediatric dental plan. This requirement applies whether you obtain coverage for children or adults. Marketplace-certified pediatric dental plans can be found through the Federal Health Insurance Marketplace at HealthCare.gov.

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Step 5 of 5: Read, Sign & Submit

Certification of Completion and Correctness

I affirm that the answers given in this Application for Coverage are complete and correct. I am providing these answers as part of the application procedure required by Providence Health Plan (PHP) to enroll for insurance coverage.

I understand that if this application contains any intentional material misstatements or omissions, other than misstatements or omissions related to the use of tobacco products, PHP may rescind, modify or cancel the contract, and/or take any other legal action available to it by law. I understand that misstatements or omissions related to tobacco use may result in rate modification, to the extent permissible under state and federal law. I will promptly inform PHP in writing if anything happens before my coverage takes effect that makes this application incomplete or incorrect.

I understand and agree that no coverage shall be in force until the effective date determined by PHP and that PHP may contact me to clarify answers on this application.

As the applicant, I understand I have the right to inspect the information in my file. I understand that I can visit **ProvidenceHealthPlan.com** to educate myself about PHP's privacy practices. I understand that I can get a copy of PHP's Notice of Privacy Practices by going to **ProvidenceHealthPlan.com** and selecting "Notice of Privacy Practice" or by calling Customer Service at 503-574-7500.

Communications: By signing this form, I authorize Providence Health Plan and its affiliates and vendors to
communicate health plan information to me via text message and/or email, using my associated contact
information provided on this form. I understand that these communications will not include marketing, advertising,
or promotion <u>al</u> material, and I may rescind this authorization at any time by submitting my request to Providence
Health Plan. 🔲 I do not wish to receive e-mail or text messages from Providence Health Plan.

Signature

- I understand that this is an individual health insurance contract and I verify that neither my employer nor any third party will be paying the premium on this policy except as permitted by state or federal regulation.
- I verify that I am not entitled to Medicare Part A and/or enrolled in Medicare Part B. (The federal government does not allow health plans to issue Individual coverage that duplicates coverage available through Medicare.)
- 3. I am the parent or legal guardian of all dependent children listed on this application.
- 4. I verify that the home address I provided on this application for myself is accurate, as well as any other address provided by me for any dependents included on this application.
- 5. I understand that I must update my information with Providence Health Plan anytime there are changes from what I wrote on this application.

- 6. I affirm that if I choose a medical plan without pediatric dental coverage, I will obtain pediatric dental coverage through a separate Marketplacecertified pediatric dental plan, and that I will notify Providence Health Plan if I do not obtain coverage.
- 7. Lunderstand that:
 - + Providence Health Plan will send me an offer of coverage in the mail containing terms for initial premium payment.
 - I need to pay my initial premium payment by the due date specified on my offer of coverage to effectuate my policy.
 - + After my policy has been effectuated, Providence Health Plan will send me a legal contract.
- 8. I understand that this application does not terminate other coverage through the Health Benefit Exchange, Providence Health Plan or other carriers.

Sign on next page \rightarrow

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By signing, I agree to the above conditions. Policyholder signature and date required. Signature is considered valid only if it is hand written ("wet") or e-signed with approved third-party software.

			/	
SIGNATURE OF POLICYHOLDER, LEGAL GI	JARDIAN OR POWER OF AT	TORNEY	DATE (MM/DD/YYYY)	
			_	
PRINT NAME				
Signed by Policyholder Applicant				
for Spouse or Domestic Partner SIGNATURE OF SPOUSE OR DOMESTIC PARTNER (IF			APPLICABLE)	
A copy of legal guardianship or po	wer of attorney must acc	company this form if not		
signed by the Policyholder.				
For Producer Use Oi	nlv			
	_			
 I, (the producer) certify I have expla statements about benefits, condition 				
Providence Health Plan.		milaci except tillough wi	itteri materiai rumisned by	
I have informed the applicant that t				
and provided the Oregon Disclosure Information required. I certify that the information supplied to me by the applicant has been truly and accurately recorded here. All fields are required.				
,	•	·		
PRODUCER NAME		AGENCY NAME		
			/ /	
PRODUCER NPN	EMAIL ADDRESS		DATE (MM/DD/YYYY)	
PRODUCER SIGNATURE				

Submission Instructions

01 Review your completed application to make sure you didn't miss anything.

Remember: if your application is incomplete, lacks a signature or signature date, or if additional information is required your effective date may be delayed. Your application will expire 60 days after the signature date, and we do not accept any postdated applications.

02 Mail pages 1-6 to: or Fax pages 1-6 to:

Providence Health Plan P.O. Box 4649 Portland, OR 97208-4649

503-574-8131

03 What happens now?

- + We will mail you an offer of coverage that will include the amount of your initial premium payment and when it's due.
- + In order for your coverage to take effect, we must receive your initial premium payment within 15 days after the effective date of coverage or within 15 days after the date of our offer of coverage and initial payment request, whichever is later.
- + We suggest making a copy of this completed application for your records.

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Additional Information



What is a Medical Home?

When you enroll in a Connect or Choice plan, you are required to choose a Medical Home. A Medical Home is a cooperative, patient-centered clinic made up of providers and staff who work with you to address your physical & mental health needs and goals. The Medical Home you choose coordinates all elements of your care across hospitals, specialists, pharmacies, home health services, and community resources to ensure greater accessibility, shorter wait times, and an integrative approach to your health. A referral from your Medical Home is required to see a specialist.

I'm signing up during a Special Enrollment Period due to a Qualifying Event. When will my coverage take effect?

Applications received with Qualifying Events will be given an effective date according to the table below.

Note: If the qualifying event is birth, adoption, placement for adoption or foster care of a child, or a court order, coverage will be effective from the date of the event. If you would prefer a regular prospective effective date based on the table below, please call Membership Accounting at 503-574-5791 for further instructions. For further instructions and details related to a Special Enrollment Period (SEP), visit ProvidenceHealthPlan.com/qe.

Date we receive your application	1st-15th of the month Example: We receive your application on March 12th.	16th-last day of the month Example: We receive your application on March 28th.
Effective date of coverage	1st day of the following month Example: Your coverage will start on April 1st.	1st day of the 2nd following month Example: Your coverage will start on May 1st.
Due date for your initial premium payment (Refer to your offer of coverage for more information)	Within 15 days after the effective date of coverage or within 15 days after the date of our offer of coverage and initial payment request, whichever is later.	Within 15 days after the effective date of coverage or within 15 days after the date of our offer of coverage and initial payment request, whichever is later.

How do I make changes to an existing plan?

If you are an active Individual & Family Plan policyholder in the state of Oregon and would like to make changes to your current plan, visit **ProvidenceHealthPlan.com/forms** to complete an Individual & Family Plan Change Form. Please note that outside of Open Enrollment (11/1/2020-12/15/2020), some plan changes require a Special Enrollment Qualifying Event (described on page 1).

This application form is only for new enrollment in an Individual & Family Plan purchased directly from Providence Health Plan. That means if you are an active member and submit this application for new enrollment, you will be enrolled in a new policy which will result in duplicate coverage and two premium payments.



Non-discrimination Statement

Providence Health Plan and Providence Health Assurance comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. Providence Health Plan and Providence Health Assurance do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Providence Health Plan and Providence Health Assurance:

Provide free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provide free language services to people whose primary language is not English, such as:

- + Qualified interpreters
- + Information written in other languages

If you are a Medicare member who needs these services, call 503-574-8000 or 1-800-603-2340. All other members can call 503-574-7500 or 1-800-878-4445. Hearing impaired members may call our TTY line at 711.

Filing a Grievance

If you believe that Providence Health Plan or Providence Health Assurance has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Non-discrimination Coordinator by mail:

Providence Health Plan and Providence Health Assurance Attn: Non-discrimination Coordinator PO Box 4158 Portland, OR 97208-4158

Language Access Information

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-603-2340 (TTY: 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-603-2340 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務.請致電 1-800-603-2340 (TTY: 711)

CHÚ Ý: Nếu ban nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho ban. Gọi số 1-800-603-2340 (TTY: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-603-2340 (TTY: 711) 번으로 전화해 주십시오.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-603-2340 (телетайп: 711).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-603-2340 (TTY: 711).

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-800-603-2340 (телетайп: 711).

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរទូរស័ព្ទ 1-800-603-2340 (TTY: 711)។

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます. 1-800-603-2340 (TTY:711) まで、お電話にてご連絡ください.

ማስታወሻ፤ የሚናንሩት ቋንቋ ኣማርኛ ከሆነ የትርንም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ 1-800-603-2340 (መስማት ለተሳናቸው፤ 711).

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-603-2340 (TTY: 711).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 2340-603-801 (رقم هاتف الصم والبكم: (TTY: 711).

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-800-603-2340 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-603-2340 (TTY: 711).

ໂປດຊາບ: ຖ້ຳວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບິລການຊ່ວຍເຫຼອດ້ຳນພາສາ, ໂດຍ ບເສັຽຄ່ຳ, ແມ່ນມພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-800-603-2340 (TTY: 711).

ATENŢIE: Dacă vorbiţi limba română, vă stau la dispoziţie servicii de asistenţă lingvistică, gratuit. Sunaţi la 1-800-603-2340 (TTY: 711).

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-603-2340 (ATS: 711).

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-603-2340(TTY: 711)

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فر اهم می باشد. با (TTY: 711) 600-603-600-1 تماس بگیرید.

IND-065 8/2019