

Providence Health Plan members and their eligible dependents in Oregon, Washington, Idaho, Montana, California, and Texas can access virtual appointments at no cost, with licensed behavioral health professionals.



The Behavioral Health Concierge offers:

- · Help for you and your family with life stressors, mental health, and addiction issues
- Counseling, care guidance, and self-help tools
- Appointments are virtual and confidential

- Translation services available upon request
- HSA plans are subject to deductible first and then covered in full (for more information, call customer service*)

Call 877-744-9355 from 7 a.m. to 8 p.m. (Pacific Time), seven days a week, to schedule an appointment or submit an appointment request online at Providence.org/BHC.

*Customer service is available 8 a.m. to 5 p.m. (Pacific Time), Monday through Friday. Call 503-574-7500 or 800-878-4445 (TTY: 711).



Resources for Improved Well-Being



Telehealth/



Broad Clinical Network



Crisis Care

Behavioral Health Concierge is a telehealth/virtual service that makes up our larger suite of behavioral health offerings. To explore all of the options available to you and see what best fits your need, visit ProvidenceHealthPlan.com/BehavioralHealth